

Summary of Extended Deadlines and COVID-19 Coverage

How can I get in touch with Collective Health?

For any questions, Collective Health Member Advocates are available from 4 am to 6 pm PT, Monday through Friday, and 7 am to 11 am PT on Saturdays. To send any messages, documents, or appeals to Collective Health, sign into your Collective Health account and use Messages to ensure the fastest response.

What plan deadlines are extended and for how long?

You have additional time to meet plan deadlines for COBRA coverage, enroll in coverage after a life event, and submit claims, appeals, and requests for external review. The extension impacts plan deadlines that normally would have occurred between March 1, 2020, and 60 days after the announced end of the National Emergency Order for the COVID-19 outbreak.

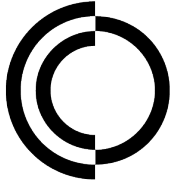
If you have had a claim or appeal denied after March 1, 2020 for failure to meet a plan deadline, contact Collective Health.

How will COVID-19 related services be covered by my plan?

The table below provides an overview of your coverage for any COVID-19 related care.

Service	Description	What You Pay
<p>COVID-19 Screening and Diagnosis</p>	<p>COVID-19 testing and any additional services you receive as part of your testing will be covered whether in a doctor’s office, urgent care, emergency room, or at other points of care when ordered or administered by a licensed healthcare provider.</p> <p>This applies to all tests for the purpose of individualized diagnosis or treatment of COVID-19, including all items and services for COVID-19 diagnostic testing and for evaluation to determine the need for COVID-19 diagnostic testing.</p> <p>Testing conducted to screen for general workplace health and safety, for public health surveillance for COVID-19, or for any other purpose not primarily intended for individualized diagnosis or treatment of COVID-19 or another health condition, may be subject to your plan's lab cost-sharing. See Section 5 for more information.</p>	<p>In-network: Fully covered (the plan pays 100%). You don’t have to meet a deductible first.</p> <p>Out-of-network: Fully covered (the plan pays 100% of the allowed amount). You don’t have to meet a deductible first.</p>
<p>COVID-19 Over-the-Counter Tests</p>	<p>COVID-19 over-the-counter testing that is available without an order or clinical assessment by a licensed healthcare provider. These tests are covered at 100% of the allowed amount.</p>	<p>In-network: Fully covered (the plan pays 100% of the allowed amount). You don’t have to meet a deductible first.</p> <p>Out-of-network: Fully covered (the plan pays 100% of the allowed amount). You don’t have to meet a deductible first.</p>
<p>COVID-19 Telemedicine</p>	<p>If you’re experiencing flu-like symptoms (e.g., cough, shortness of breath, fever) and think you may have COVID-19, a virtual visit with any provider will be covered by your plan.</p>	<p>In-network: Fully covered (the plan pays 100%). You don’t have to meet a deductible first.</p> <p>Out-of-network: Fully covered (the plan pays 100% of the allowed amount). You don’t have to meet a deductible first.</p>

<p>COVID-19 Treatment</p>	<p>Medical treatment for a COVID-19 diagnosis.</p>	<p>Covered based on where you receive your treatment (for example, in a doctor's office or in a hospital) and the type of care received. Prior authorization may be required depending on the service. See Section 5 for more information.</p>
<p>COVID-19 Vaccine</p>	<p>COVID-19 vaccines, vaccine administration, booster shots, and items and services integral to the furnishing of a COVID-19 vaccine. This may not include additional items or services not related to the COVID-19 vaccine or administration that are received during the vaccine visit.</p>	<p>In-network: Fully covered (the plan pays 100%). You don't have to meet a deductible first.</p> <p>Out-of-network: Fully covered (the plan pays 100% of the allowed amount). You don't have to meet a deductible first.</p>



**Collective
Health[®]**

2023 Plan Details

Rivian LLC PPO 500

Hello!

Welcome to your Rivian LLC PPO 500 plan, presented in partnership with Collective Health.

We always try to keep things simple at Collective Health. This booklet is not exactly short, but here's why it's important to share it with you: this is your summary plan description (SPD). It describes the benefits of your health plan and it's something that you can refer to when you have questions.

This SPD is organized by topic so you can quickly find what you need. Here are some of the topics that you can read about inside:

- What's covered by the plan, what's not covered, and how much you can expect to pay for your healthcare
- Who is eligible for coverage, and how to enroll
- When your coverage begins and ends, and when you might be able to continue coverage
- How to submit a claim, and what to do if your claim is denied
- Your rights and responsibilities as a member of this plan

Collective Health wants to help you understand everything about your healthcare benefits and what's covered for you and your dependents. You can get 24/7 access to information about your plan and your healthcare claims by activating your account at my.collectivehealth.com. If you have any additional questions, get in touch with us by calling 855-429-6354 or chatting with one of our Member Advocates through the Collective Health website or mobile app from 4 am to 6 pm PT, Monday through Friday, and 7 am to 11 am PT on Saturdays. You can also sign into your Collective Health account and use Messages to communicate with a Member Advocate directly.

Here's to a happy and healthy year ahead!

Este folleto tiene un resumen en inglés de los derechos y beneficios de su PPO 500 plan. Si tiene dificultades entendiendo la información que se encuentra aquí, por favor contacte 855-429-6354. También nos puede contactar directamente ingresando a su cuenta de Collective Health y usando la opción "Messages."

本手册含有您 PPO 500 plan 保险计划提供的福利和权利的英文总结。如果您对本手册的内容有任何疑问，请拨打 855-429-6354。你也可以登入你的 Collective Health 账号，用 Messages 功能和我们直接交流。

Table of Contents

Fast Facts About Your Health Plan 4

Section 1: Who Is Eligible for Coverage 5

 Eligible Employees..... 5

 Eligible Dependents 5

 Who Cannot Be Your Dependent?..... 6

Section 2: Enrollment & When Coverage Begins 6

 Annual Open Enrollment Period 7

 New Hire or Newly Eligible Employee Enrollment 7

 Special Enrollment Periods 7

Section 3: Your Contributions & Costs 9

 Employee Contribution 9

 How the Network Can Work for You..... 9

 Allowed Amounts..... 11

 Continuity of Care Under the No Surprises Act..... 13

 Paying for Treatment You Receive..... 13

Section 4: Quality & Value Programs 15

 Maximum Medical Benefits 15

 Prior Authorization for Certain Procedures 16

 Case Management Services 16

 Get a Second Opinion 17

Section 5: What’s Covered & How Much It Costs 18

 Preventive Care 18

 Emergency Care 20

 Treatment for Medical Conditions other than Preventive or Emergency Care 23

 Pharmacy Benefits 52

Section 6: What’s Not Covered (Exclusions)	55
Section 7: When Your Coverage Ends.....	59
Section 8: How to File a Claim	61
Regular Post-Service Claims	61
Concurrent Care Claims	63
Section 9: How to Appeal.....	63
How to Appeal Prior Authorization and Medical Necessity Determinations	65
How to Appeal Non-Urgent Adverse Benefit Determinations	65
External Review Program	66
Section 10: Your Rights to Continue Coverage	68
Continuing Your Benefits Coverage Under COBRA	69
Continuing Your Benefits Coverage During Uniformed Service	72
Continuing Your Benefits Coverage During a Leave of Absence from Work.....	73
Section 11: Coordination of Benefits	74
Definitions	74
Order of Benefit Determinations	75
Determination of Benefits.....	77
Medicare Coordination of Benefits	78
Medicaid and Tricare Coordination of Benefits	79
No Fault Liability Insurance	79
Travel Insurance	79
Section 12: The Plan’s Right to Repayment	79
Recovery from the Person Responsible for Your Injuries.....	79
Refund of Overpayments	81
Section 14: Plan Administration.....	82
Plan Administrator’s Responsibilities.....	82

Plan Information Summary	83
Section 15: Legal Provisions and Your Legal Rights	84
Your ERISA Rights	84
Your HIPAA Privacy Rights	85
Nondiscrimination Policy	86
Newborns’ and Mothers’ Health Protection Act	86
Qualified Medical Child Support Order Procedures	87
Women’s Health and Cancer Rights Act	87
Mental Health Parity and Addiction Equity	87
Genetic Information Nondiscrimination Act	87
Affordable Care Act	87
Appendix A: Information About the Extended Blues Network	89
Appendix B: Pharmacy Benefit Exclusions	93
Appendix C: Nondiscrimination and Accessibility Requirements	101
Appendix D: Additional Information about Gender Affirming Services	103

Fast Facts About Your Health Plan

What kind of health plan is this?

This is a "PPO" (preferred provider organization) plan. This includes a preferred network (Blue Shield of California) that includes many, but not all, doctors and hospitals. You do not need to designate a primary care physician or get your primary care physician's referrals to see specialists; you can see the doctors you choose for your medical needs. If you see in-network doctors, you will generally pay less than if you see doctors out-of-network.

Who pays?

The Rivian LLC PPO 500 is a self-insured healthcare plan. That means there is no health insurance company paying for your claims; Rivian, LLC ("Rivian LLC") is the plan sponsor, and they pay doctors and hospitals for the medical care you receive. Collective Health partners with Rivian LLC and takes on many administrative responsibilities for this plan (such as processing your claims and answering your questions). Blue Shield of California provides the medical network for the plan, and gives you access to a nationwide network of healthcare providers through the BlueCard program. Express Scripts provides pharmacy benefit management services for the plan. You help pay for the cost of your healthcare under this plan. More information about cost sharing is in Section 3.

Key Plan Information

- The plan year begins on January 1 and ends on December 31.
- Depending on how many people you enroll, your in-network deductible will be:
 - > \$500 for an individual
 - > \$1,500 for your family
- Depending on how many people you enroll, your in-network out-of-pocket maximum will be:
 - > \$3,000 for an individual
 - > \$6,000 for your family
- Find information about what's covered in Section 5. Information about what's not covered is in Section 6.

Questions? We're here to help.

Register for 24/7 access to your healthcare information at my.collectivehealth.com. Collective Health Member Advocates are available at 855-429-6354. You can also sign into your Collective Health account and use Messages to communicate with a Member Advocate directly.

Section 1: Who Is Eligible for Coverage

Eligible Employees

You—a full-time employee at Rivian LLC and its family of companies ("the Company")—are eligible to participate in this plan if you are an active, full-time employee, meaning you have begun working for the Company, you are normally scheduled to work at least 30 hours per week, and you are on Rivian LLC's regular payroll. If you choose to participate in this plan, in addition to covering yourself, you may also elect to cover your eligible child dependents, and your spouse or domestic partner; coverage for dependents of dependents is not available.

If you are an active part-time employee hired or rehired on or after April 2, 2023, meaning you have begun working for the Company, who is scheduled to work twenty (20) hours per week, and you are on Rivian LLC's regular payroll, you are also eligible to participate in this plan. You can cover yourself, your eligible child dependents, and your spouse or domestic partner; coverage for dependents of dependents is not available.

If you are an active intern, meaning you have begun working for the Company, you are normally scheduled to work at least 30 hours per week, and you are on Rivian LLC's regular payroll, you are also eligible to participate in this plan. You can cover yourself, your eligible child dependents, and your spouse or domestic partner; coverage for dependents of dependents is not available.

If you are an otherwise Eligible Employee on short term disability, in accordance with the terms of the short-term disability summary plan description, you are also eligible to participate in this plan.

Eligible Dependents

When you enroll someone in addition to yourself on your plan, they are called your "dependent." They become eligible for coverage when you become eligible for coverage. Your contribution every two weeks will be higher if you choose to enroll your dependent(s).

Your spouse is the person to whom you are legally married and who is treated as your "spouse" for tax purposes. You will be required to provide documentation that an individual is your spouse, such as a marriage license or registration certificate. Your domestic partner is the person with whom you are in a committed relationship that is substantially similar to a marriage. You will be required to provide documentation that an individual is your domestic partner, such as a notarized affidavit documenting your partnership.

For a child to be eligible to join this plan as your dependent, they must be one of the following:

- Your natural child
- Your spouse's natural child (stepchild)
- Your domestic partner's natural child
- Your adopted child
- Your spouse's adopted child
- Your domestic partner's adopted child

- A child placed with you for adoption (meaning the legal process of adoption has begun, and you have taken some responsibility for that child)
- A child placed with your spouse for adoption (meaning the legal process of adoption has begun, and you have taken some responsibility for that child)
- A child placed with your domestic partner for adoption (meaning the legal process of adoption has begun, and you have taken some responsibility for that child)
- Your foster child
- Your spouse's foster child
- Your domestic partner's foster child
- A child for whom you have been named legal guardian
- A child for whom your spouse has been named legal guardian
- A child for whom your domestic partner has been named legal guardian
- A child for whom you must provide coverage because of a Qualified Medical Child Support Order (QMCSO)
- A child for whom your spouse must provide coverage because of a QMCSO
- A child for whom your domestic partner must provide coverage because of a QMCSO

A child dependent can be deemed eligible for medical coverage up until the end of the year that they turn age 26. Your child must be a US citizen or a resident of the United States, Mexico, or Canada.

If you have a child that has a severe physical or mental condition that makes them indefinitely dependent on you for primary support, then they will continue to be eligible after age 26, as long as their condition and dependency persists. You will be required to provide information or documents to prove your child(ren)'s eligibility for coverage (such as tax records, birth certificates, or documentation of your child's disability).

Who Cannot Be Your Dependent?

Some people are not eligible to participate in this plan as your dependents, even if they meet the criteria above:

- Your former spouse, if you are legally separated or divorced
- Your former domestic partner, if your relationship has ended
- Anyone who is separately covered under this plan as an employee
- Any child who is separately covered under this plan as another employee's dependent

Section 2: Enrollment & When Coverage Begins

You must be enrolled in this plan to receive benefits from this plan. If you want your dependents to receive benefits, you must enroll them too. No one can receive the benefits of this plan without being enrolled for coverage.

Each year, the Company will set the procedures for all eligible employees to enroll themselves and their eligible dependents for health benefits. You must follow these procedures to enroll yourself and your dependents, including authorizing the Company to deduct your contribution every two weeks directly from your paycheck.

You can only enroll yourself and your dependents at specific times of the year:

- During the annual open enrollment period
- After you are newly hired or first become eligible
- During a special enrollment period after a qualifying life event

If you miss your enrollment window, you will need to wait until the next plan year's open enrollment period or during a special enrollment period in order for your coverage to begin. You must enroll on time to get covered on time.

Annual Open Enrollment Period

Each year, before the new plan year begins, there will be an open enrollment period. During the open enrollment period, you may choose whether you would like to be covered by this plan for the next plan year, and you may add or remove dependents. If multiple health benefits options are available, you will be able to choose the package you prefer. The Company will determine the start and end dates of the open enrollment period.

The selections you make during open enrollment will become effective at the beginning of the next plan year, which is January 1st. You won't be able to change your selections again until the next open enrollment period, unless you experience a qualifying life event during the year.

If you don't make a selection during open enrollment, you may be enrolled in the default plan option, which will be selected by the Company.

New Hire or Newly Eligible Employee Enrollment

If you begin work at the Company and are eligible for health benefits, you will have an opportunity to choose whether you would like to participate in this plan, and whether you want to enroll your dependents. The same is true if you become newly eligible while employed at the Company (for example, if you switch from part-time to full-time). You must enroll for coverage within 14 days of becoming eligible.

If you are a new or newly eligible full-time employee, or intern, your coverage will begin on the first day you meet the eligibility criteria (for new hires: on your date of hire).

If you are an eligible part-time employee, your coverage will begin on the first day of the month coincident with or next following the completion of three (3) consecutive months of service.

Special Enrollment Periods

In general, once you make your coverage selections during open enrollment or new hire enrollment, those choices are fixed for the plan year and can't be changed. But certain events trigger special enrollment periods, where you will be allowed to make changes to your coverage selections outside of open enrollment.

1. You can enroll mid-year if you lose other healthcare coverage. You might initially decline coverage because you or your dependents are already covered by another group health plan, or by insurance from another source (including COBRA). For example, you may be a dependent on your spouse's plan, and for that reason you may decline to enroll in your company's health benefits during your initial new hire/newly eligible period or open enrollment. If you or your dependents lose your healthcare coverage from that other source (or if your dependent's company stops contributing toward that other coverage), you have the right to enroll yourself and all of your eligible dependents in this plan. But you must enroll within 30 days after the other coverage ends (or the company stops contributing). If you enroll on time, your coverage will be retroactive to the date you lost your other healthcare coverage.

2. You can enroll if you get married or have a child. If you acquire a new dependent as described in the "Eligible Dependents" section through an event such as marriage, birth, adoption, placement for adoption, or a Qualified Medical Child Support Order (QMCSO), you have the right to enroll yourself and your eligible dependents in your company's health plan. But you must enroll within 30 days after that life event (for example, after your marriage or after your child is born). If the special enrollment is due to the birth or adoption of a child, coverage will be retroactive to the date of birth or adoption. Otherwise, your family's coverage will begin on the first day of the month after you submit your enrollment request.

3. You can enroll if you gain or lose coverage under Medicaid or a state children's health insurance program. If you or your dependents lose coverage under your state's Medicaid or children's health insurance program (CHIP), or you become eligible for health insurance subsidies under one of those programs, you will have the opportunity to enroll your family in this plan. You must enroll within 60 days of your Medicaid or CHIP eligibility change. If you enroll on time, your family's coverage under this plan will be retroactive to the date you gained or lost Medicaid or CHIP coverage.

These special enrollment periods are governed by the Health Insurance Portability and Accountability Act (HIPAA) and will be interpreted to comply with HIPAA regulations and requirements. QMCSOs are governed by ERISA and will be interpreted to comply with ERISA regulations and requirements. Note that the plan also extends the special enrollment rights described above to domestic partners and their children.

There may be more circumstances where you have the right to enroll for coverage in the middle of a plan year. For additional information on eligibility, check your wrap document (titled, "Rivian, LLC Welfare Benefit Plan") or Section 125 document (titled, "Rivian Automotive, LLC Flexible Benefit Plan"). Contact Rivian LLC's Benefits Team for more information.

Section 3: Your Contributions & Costs

Your membership in this plan includes a responsibility to contribute to the cost of your healthcare benefits. Each two-week period, you may be required to pay an employee contribution. In most cases, when you actually receive healthcare services, you must also pay part of the cost of those services. The plan is designed so you generally pay less when you use providers and facilities in the Blue Shield of California network.

Employee Contribution

Rivian LLC may require you to pay an employee contribution every two weeks, via payroll deduction, in order to enroll in this plan. The cost may vary depending on if you have dependents (and how many) and may also depend on other factors, which are set by Rivian LLC. Once you enroll in a plan option, your contribution is fixed: you'll have to pay it whether you use any health services or not. In exchange for your contribution each two-week period, you get access to the plan's benefits to help you pay for the healthcare you need.

Your contribution will generally remain constant throughout the plan year, but Rivian LLC has discretion to change it. If there is a substantial increase in costs each two-week period, you may be given an opportunity to change your benefits selections.

How the Network Can Work for You

Your membership in this plan includes access to a network of healthcare service providers (doctors, nurses, and other licensed professionals) and facilities (such as hospitals, urgent care centers, and pharmacies). The providers and facilities in this network have agreed to accept negotiated rates for the services they provide to you and your dependents. Because health services from in-network providers and facilities often cost less than the same services outside the network, this plan is designed to encourage you to use in-network services whenever possible. Please note that if you have signed a waiver with an in-network provider, they may bill you for amounts in excess of the network's allowed amount. This amount will not be covered by the plan (see Section 4 for other circumstances for which you may be responsible for the full cost of your care).

- Blue Shield of California is this plan's preferred medical network. Through Blue Shield of California, you have access to providers outside of California in the BlueCard program. You can find additional important information about Blue Shield of California and BlueCard in Appendix A. Blue Shield of California, an independent member of the Blue Shield Association, provides administrative claims payment services only and does not assume any financial risk or obligation with respect to claims.
- This plan's preferred pharmacy network is Express Scripts, which includes all major retail pharmacies as well as a mail order pharmacy option.
- The plan may also have preferential arrangements that provide enhanced benefits if you use specific healthcare facilities or services.

In most circumstances, this plan provides richer benefits for services provided by in-network healthcare providers or facilities. If you receive services out-of-network, you will generally be responsible for a greater share of the cost.

If your in-network doctor refers you to an out-of-network provider or facility for a covered service, or you choose to see an out-of-network provider because there is no in-network provider available, the plan may authorize the in-network benefits to an out-of-network provider claim. If this applies to your situation, please contact Collective Health in advance of obtaining the covered service. If you receive authorization for in-network benefits to apply to a covered service received from an out-of-network provider, you may still be responsible for the difference between the allowed amount and the out-of-network provider’s billed amount.

Ultimately, the choice of which provider or facility to use (whether in- or out-of-network) is yours. To find out whether a doctor is in your network, check my.collectivehealth.com, the mobile app, or contact a Collective Health Member Advocate. Because provider or facility network status may change throughout the year, it is best practice to always double check with the provider or facility on their current status with the Blue Shield of California network.

This plan requires your provider to have specific credentials in order to cover your treatment. This helps the plan ensure that you receive medically necessary, quality care. In most cases, the required credentials are state medical licenses, which must be active and unrestricted in the state where you are receiving care.

If a provider’s license is not active or current, your claim will not be covered. If a provider has an active professional certification to provide covered benefits in that state, the claim will be covered. If a mental or behavioral health provider, with the appropriate and relevant training, is practicing under the guidance of a licensed and active provider, the claim will be covered as long as the services rendered are covered benefits on your plan.

The following table provides examples of specific provider credentials required for plan coverage. If you choose to visit an out-of-network provider, make sure to confirm that the provider has the appropriate credentials to administer the care you need. You may be responsible for submitting validation of their credentials. Contact Collective Health if you have questions about your specific provider. Remember that services still need to be medically necessary to be covered by your plan.

Provider Type	Sample Credentials by Provider Type
Acupuncturist	Licensed Acupuncturist (LAc) Doctor of Oriental Medicine (DOM)
Audiologist	Doctor of Audiology (AuD) American Board of Audiology (ABA) Certified Audiologist
Chiropractor	Doctor of Chiropractic (DC)
Dentist	Doctor of Dental Surgery (DDS) Doctor of Medicine in Dentistry (DMD)
Lactation consultant	International Board Certified Lactation Consultant (IBCLC), Academy of Lactation Policy and Practice (ALPP)
Massage Therapist	Licensed Massage Therapist (LMT)
Midwife	Certified Nurse Midwife (CNM) (certified midwives are not covered)
Nurse	Nurse Practitioner (NP)

Provider Type	Sample Credentials by Provider Type
	Registered Nurse (RN) Licensed Vocational Nurse (LVN)
Nutritionist or Registered Dietician	Licensed Dietitian (LD) Licensed Nutritionist (LN) Licensed Dietician Nutritionist (LDN)
Occupational Therapist	Registered/Licensed Occupational Therapist (OTR)
Optometrist	Doctor of Optometry (OD)
Pharmacist	Doctor of Pharmacy (PharmD)
Physician	Doctor of Medicine (MD) Doctor of Osteopathic Medicine (DO)
Physical Therapist	Physical Therapist (PT) Master of Physical Therapy (MPT or MSPT) Doctor of Physical Therapy (DPT)
Physician Assistant	Physician Assistant (PA)
Podiatrist	Doctor of Podiatric Medicine (DPM)
Psychiatrist	Doctor of Medicine (MD) Doctor of Osteopathic Medicine (DO)
Psychologist	Clinical Psychologist (PhD) Doctor of Psychology (PsyD)
Respiratory Care Practitioner	Certified Respiratory Therapist (CRT) Registered Respiratory Therapist (RRT)
Speech Therapist/Pathologist	Licensed Speech Language Pathologist (SLP)
Therapist/Counselor/Social Worker	Licensed Clinical Social Worker (LCSW) Licensed Master Social Worker (LMSW) Marriage and Family Therapist (MFT/LMFT)

If you have questions about whether your provider may be covered by your plan, contact Collective Health.

Allowed Amounts

One benefit of visiting an in-network doctor or hospital is that Blue Shield of California has negotiated the rates for most healthcare services in advance. When you choose to visit an out-of-network provider or facility for medical treatment, it's much harder to know how much your treatment might cost. The providers may charge a reasonable rate for the services they provide you, or they may charge a lot more.

This plan will not pay charges that are excessive. Instead, this plan sets an allowed amount for each medical service, and this allowed amount is the most the plan will pay for that service when you receive it from an out-of-network provider. Allowed amounts are determined by reference to Medicare. The plan will use Medicare reimbursement rates as a benchmark and will set the allowed amount as 200% of the Medicare reimbursement rate. If Medicare pricing is not available, the plan will use an equivalent rate based on Medicaid. If neither is

available, the plan will set the allowed amount to 40% of charges. The allowed amount for out-of-network emergency room and ambulance claims may be based on your medical network's in-network pricing. You may contact Collective Health for more information.

Because the plan doesn't have contracts in place with out-of-network providers, those providers may charge more than the allowed amount for the treatment you receive. Your benefits under this plan will be based on the allowed amount, and the provider may bill you for the excess. (This practice is called balance billing.) It is your responsibility to pay any amounts in excess of the allowed amount—in addition to any deductibles, copays, or coinsurance. Balance billed charges can be significant, and they also don't count toward your out-of-pocket maximum. If you choose to see an out-of-network provider, you may want to ask them about their billed charges before you receive care.

If you can gather some information from your out-of-network provider in advance, Collective Health can help you determine whether you're likely to be balance billed. Contact Collective Health for guidance.

If you are balance billed by an out-of-network provider at an in-network facility, after an out-of-network ambulance ride, or for emergency services rendered outside of the United States, please contact Collective Health. You may be eligible for additional coverage.

Surprise Billing Protections

The following out-of-network services will be covered with in-network cost-sharing (including in-network deductible and out-of-pocket maximum) and your cost-sharing will be calculated based on the lesser of the provider's billed charges or the median in-network rate in the geographic region (also referred to as the qualifying payment amount); the allowed amount will be based on one of the following in the order listed as applicable: the initial payment made by the plan (which is the median in-network rate in the geographic region), the amount subsequently agreed to by the out-of-network provider or out-of-network emergency facility and the plan, or the amount determined by the Independent Dispute Resolution (IDR) process if the parties enter into the IDR process and do not agree on a payment amount before the date when the IDR entity makes a determination:

- **Emergency Services** including services you may get after you're in stable condition, as covered under the No Surprises Act.
- **Non-emergency services provided by out-of-network providers at an in-network hospital or ambulatory surgical center**, including emergency medicine, anesthesia, pathology, radiology, laboratory, neonatology, assistant surgeon, hospitalist, or intensivist services.
- **Air Ambulance Services**

Out-of-network providers cannot balance bill you for these services. However, the prohibition against balance billing does not apply if the provider has satisfied the notice and consent criteria under federal law to obtain your voluntary and informed written consent for the following services: (1) non-ancillary services received at in-network facilities on a non-emergency basis from out-of-network providers, and (2) post-stabilization services if you are able to travel using nonmedical transportation or nonemergency medical transportation to an available in-network

provider or in-network facility located within reasonable travel distance and the out-of-network provider or out-of-network emergency facility follows detailed notice and consent requirements.

With respect to non-emergency services provided by out-of-network providers at an in-network facility, for ancillary services, non-ancillary services provided without satisfying the notice and consent criteria under federal law, and non-ancillary services for unforeseen or urgent medical needs that arise at the time an item or service is furnished, you are not responsible, and an out-of-network provider may not bill you, for amounts in excess of your applicable copayment, coinsurance, or deductible.

You're never required to give up your protections from balance billing. You also aren't required to get care out-of-network. You can choose a provider or facility in your plan's network. If you believe you've been wrongly billed, you may contact the U.S. Department of Labor Employee Benefits Security Administration at 1-866-487-2365.

Continuity of Care Under the No Surprises Act

When a provider goes out of network, plans must permit individuals who are undergoing treatment for a serious and complex condition, pregnant, receiving inpatient care, scheduled for non-elective surgery, or are terminally ill to elect up to 90 days of continued, in-network covered services. Please contact Collective Health for more information.

Paying for Treatment You Receive

For most healthcare services, the plan pays for some, but not all, of the cost of treatment. Generally, you and the plan share the cost of your care. This plan shares the cost of healthcare with you in a couple of ways: an annual deductible, copays, coinsurance, and an out-of-pocket maximum (OOPM).

Until you hit your OOPM, you'll have to share the cost of your healthcare with the plan. You'll have to meet an annual deductible, and also pay a copay or coinsurance for most services you receive.

Coverage Tier	In-Network Deductible	Out-of-Network Deductible
Individual	\$500	\$3,000
Family	\$1,500	\$6,000

What is a deductible?

- A deductible is the amount you'll pay up-front for care until your benefits kick in. This applies only to some benefits.
- Remember that in-network preventive care is fully covered, even if you haven't met your deductible yet.

What is the difference between copays (\$) and coinsurance (%)?

- Copays are fixed dollar amounts. You typically pay the copay at the time you receive a medical service or fill a prescription.
- Coinsurance is a percentage of the cost of care. Your provider will typically bill you later.
- The cost sharing for each medical service, and whether or not the deductible applies to the benefit, is listed in the benefits table in Section 5.

What spending counts toward your deductible?

- The amount you pay for covered prescriptions does not accumulate toward your medical deductible. Additionally, you do not need to meet your medical deductible before your pharmacy benefits kick in.
- Benefits can interact differently with your deductible:
 - › Some benefits are entirely separate from your deductible. For these benefits, if a service requires a copay or coinsurance, you only pay that amount, even if you haven't met your deductible. However, when you pay these copay or coinsurance benefits, that amount doesn't accumulate toward your deductible.
 - › For other benefits, you must pay the full cost of care for services until you meet your deductible for the year. After you've met your deductible, the benefits will kick in, and you'll be responsible only for your copay or coinsurance amount.
- The amounts you pay for covered medical care in-network only count toward your in-network deductible. Likewise, the amounts you pay for covered medical care out-of-network only count toward your out-of-network deductible.
- Your employee contributions don't count toward your deductible, and neither do the amounts you pay for non-covered services or amounts in excess of the allowed amount.

How do deductibles work if you have a family plan?

- Each person on the plan has an individual deductible. Some of your copay and coinsurance benefits kick in before you meet your individual deductible, and some will kick in after. Even on a family plan, no one member will ever have to satisfy more than their individual deductible.
- If you have dependents, then your family has a family deductible. Once your whole family combined has paid enough to meet the family deductible, benefits will kick in for the entire family. This is true even for members who haven't yet hit their individual deductible.

The OOPM is the most you'll be required to pay for covered services in a plan year.

Coverage Tier	In-Network Out-of-Pocket Max	Out-of-Network Out-of-Pocket Max
Individual	\$3,000	\$6,000
Family	\$6,000	\$12,000

What spending counts toward your OOPM?

- All money you pay for covered medical and pharmacy services counts toward your OOPM (including your deductible, copays, and coinsurance).
- The amounts you pay for covered medical services in-network only count toward your in-network OOPM. Likewise, the amounts you pay for covered medical services out-of-network only count toward your out-of-network OOPM.
- Your employee contributions don't count toward your OOPM, and neither do the amounts you pay for non-covered services or balance-billed amounts.

What happens after you hit your OOPM?

- Once you meet your OOPM for in-network care, the plan will pay for all of your covered in-network healthcare costs for the rest of the plan year. Your out-of-network OOPM works the same way.
- Remember that the OOPM only applies to covered services; even after you hit your OOPM, the plan won't pay for non-covered services or amounts in excess of the allowed amount.

How do OOPMs work if you have a family plan?

- Each person on the plan has an individual OOPM. After an individual reaches their individual OOPM, their healthcare will be fully covered by the plan, and they won't have to share the cost of medical and pharmacy services.
- Your whole family's costs are also capped at the family OOPM amount. Once your family's covered medical and pharmacy costs hit the OOPM, all enrolled members will have full coverage for the rest of the plan year. This is true even if some individuals haven't yet hit their individual OOPM.

Assignment of Benefits

You (or your dependents) may not assign or transfer in any manner your benefits or other rights that you have under this plan (other than with the express written consent of the plan sponsor or plan administrator or as expressly required by law). For example, you may not assign your rights to receive payment for medical services under this plan to your doctor.

Section 4: Quality & Value Programs

Maximum Medical Benefits

This plan does not cap the total aggregate value of medical benefits you can receive, either in a given year or over your lifetime as a plan member. So long as you remain eligible, and your treatment falls within the scope of the plan and the allowed amount, your healthcare costs will continue to be covered by the plan.

If specific services have maximum visits or benefit caps, that information will be clearly stated alongside the service costs in the benefit table in Section 5.

Prior Authorization for Certain Procedures

This plan requires your provider to receive prior authorization for certain services. This means the provider must get clearance from the plan in advance, before providing treatment to you. If the provider does not get prior authorization for a service that requires it, the plan may not pay for the treatment. You may be responsible for the full cost of your care in the following cases:

- Your provider does not apply for prior authorization or a post-service review (also called a “post authorization”) with the medical network.
- The prior authorization or post-service review is denied.
- You sign a waiver promising to pay for charges not allowed by your plan.

Prior authorization is typically required anytime you will be admitted to the hospital on an elective (non-emergency) basis—for example, if you need to be admitted for a scheduled surgery. Prior authorization may also be required for services such as non-emergency imaging (CT, MRI, MRA, and PET scans), rental or purchase of certain durable medical equipment, and intensive spinal procedures (surgery, injections, and implants). Routine preventive care services never require prior authorization. When a delay in treatment could seriously jeopardize your life or health or the ability to regain maximum function or, in the opinion of a physician with knowledge of your medical condition, could cause severe pain, your provider should request expedited processing.

The prior authorization requirements change from time to time. The current list of services requiring prior authorization will always be available from Blue Shield of California. Please visit www.blueshieldca.com/bsca/bsc/wcm/connect/provider/provider_content_en/authorizations/authorization_list to see which services require a prior authorization.

If prior authorization is denied, your physician can appeal that denial. You can also file your own appeal with Blue Shield of California to contest a prior authorization denial (see Section 9).

If you have questions about prior authorization in general, or about whether a specific treatment needs prior authorization, contact Collective Health. If you would like to request a prior authorization, contact Blue Shield of California.

Case Management Services

This plan’s preferred medical network, Blue Shield of California, also provides a case management program for members whose healthcare requirements are more complicated than usual. The purpose of case management is to improve both the quality and value of healthcare treatments.

Collective Health and Blue Shield of California will identify members who are likely to benefit from the case management program. If you are identified, a case manager (usually, a registered nurse) will reach out to you, your caregivers, and your healthcare providers. Your case manager can help you manage your healthcare by explaining

your treatment options, coordinating care between multiple providers or facilities, and dealing with related issues holistically.

Participation in the case management program is completely voluntary. You do not have to speak to the case manager if you prefer not to. Your participation (or not) in the case management program will not affect your benefits.

If you feel you could benefit from case management services but no one has reached out to you, you can contact Collective Health for a referral.

Get a Second Opinion

A second opinion is a process where you consult with an expert in the field of your diagnosis to make sure that your diagnosis is correct and that you are set on the right treatment path. We encourage you to get a second opinion under the following circumstances:

- You have, or are diagnosed with, a rare or complex condition that requires the navigation and understanding of treatment options.
- Whenever your doctor recommends that you have surgery—that is, any surgery that can be scheduled in advance (not an emergency). Even if your doctor recommends surgery, there may be other, less invasive treatment options that could give you as good (or better) results. In some cases, having surgery could actually make your overall health worse.

In these situations, not only can you get a second opinion—you can even get a third opinion if you wish. A second or third opinion is 100% voluntary, and you are not required to get one if you prefer not to. You can choose to get a second or third opinion anytime your doctor recommends elective surgery, for any reason.

The doctor who gives you a second (or third) opinion about your complex condition or elective surgery would be independent from the doctor who either diagnosed you or recommended the surgery in the first place.

How much will this cost? The plan will cover second and third opinions like other covered services described in Section 5. So, if you visit a specialist's office to get a second opinion, you will pay your regular copay or coinsurance for a specialist doctor visit. When you choose to visit an out-of-network provider or facility for medical treatment, the plan will cover the allowed amount, and the provider may balance bill you for any excess. It is your responsibility to pay any amounts in excess of the allowed amount—in addition to any deductibles, copays, or coinsurance.

Section 5: What’s Covered & How Much It Costs

This section describes your plan’s benefits in detail. Benefits are split into three categories: preventive care, emergency care, and everything else.

This plan covers most medically necessary healthcare services, except those that are specifically excluded. All services may be subject to a medical necessity review by the medical network or an independent review organization (IRO). The plan administrator and/or claims administrator has full discretionary authority to adjudicate benefit claims, including taking a holistic view of the member’s healthcare needs and condition, and current and future financial implications. Section 6 of this document includes a definition of medical necessity as well as a list of services that are excluded from your plan.

Preventive Care

Preventive care is generally provided when you are well and is intended to keep you healthy. The federal government—specifically, the U.S. Preventive Services Task Force, the Health Resources and Services Administration, and the Centers for Disease Control and Prevention—has recommended certain healthcare services as preventive care.

This plan must cover the full cost of in-network preventive care services, even if you haven’t met your deductible. This plan will not pay for any out-of-network preventive care, unless no in-network provider of a specific preventive care service is available in your geographic area; in that case, the plan will provide in-network benefits for that out-of-network care.

Certain medical services qualify as “preventive care” depending on your age, biological sex, medical conditions, or timing. The following services are examples of preventive care:

- Breastfeeding supplies and support (including breast pumps) if you become pregnant, both during pregnancy and while nursing.
- Colorectal cancer screening (including colonoscopy) for adults aged 45 to 75.
- Immunizations against whooping cough, measles, chickenpox, and other diseases for children from birth to age 18, at recommended doses and cadence.

Preventive and diagnostic care may occur during the same visit. For more information about which preventive services are recommended for you, visit www.healthcare.gov/coverage/preventive-care-benefits. This plan also covers certain in-network services related to chronic conditions at no charge prior to meeting your deductible. Services you receive as part of your annual wellness exam may not always be considered preventive and be subject to your plan’s regular cost share. Please contact Collective Health for more information on the specific procedure and diagnosis codes that comprise your preventive benefits.

Service	Description	What You Pay
Preventive care for adults	<p>Routine annual physical exam and associated counseling and screening, including immunizations and some lab services.</p> <p>The list of recommended services is available at: www.healthcare.gov/preventive-care-adults</p>	<p>In-network: Fully covered (the plan pays 100%). You do not have to meet your deductible first.</p> <p>Out-of-network: Not covered.</p>
Preventive care for women	<p>Annual well-woman exam and associated counseling and screening, including contraception, routine recommended mammograms, and lab services. Includes preventive care during pregnancy and breastfeeding support and supplies.</p> <p>The list of covered services is available at: www.healthcare.gov/preventive-care-women</p>	<p>In-network: Fully covered (the plan pays 100%). You do not have to meet your deductible first.</p> <p>Out-of-network: Not covered.</p>
Preventive care for babies and children	<p>Periodic exams and associated counseling and screening, including immunizations, behavioral assessments and autism screening, and lab services.</p> <p>Also includes routine care for your healthy newborn child while they are in the hospital immediately after birth.</p> <p>Newborn care charges are only covered if you enroll your newborn within 30 days of birth—otherwise, charges will not be covered.</p> <p>The list of covered services is available at: www.healthcare.gov/preventive-care-children</p>	<p>In-network: Fully covered (the plan pays 100%). You do not have to meet your deductible first.</p> <p>Out-of-network: Not covered.</p>

Emergency Care

Emergency care is designed to diagnose and treat an illness, injury, symptom or condition so serious that a reasonable person would seek care right away to avoid severe harm. You should seek emergency care in an urgent care center or in a hospital's emergency room.

Urgent care centers are generally cheaper than emergency rooms, especially if you use an urgent care center in your network. If you are in a position to choose—and if you know your condition is not too serious—you should consider going to a local urgent care center instead of a hospital emergency room. If your condition is life-threatening (or you're not sure), you can and should go to the emergency room.

This plan provides the same level of cost-sharing for in-network and out-of-network emergency care in an emergency room. The same level of cost-sharing is provided if you need emergency care when you are traveling outside the United States. Out-of-network emergency services, as defined by the No Surprises Act, will be covered at the median in-network rate in the geographic region or as otherwise required by applicable law (see Section 3 for more on surprise billing and balance billing protections). See Appendix A for additional information about access to Blue Shield of California's network services outside the U.S. These providers will be out-of-network but may assist with coordinating your coverage.

This plan covers medically necessary emergency air and ground ambulance services.

Ground emergency ambulance services are considered medically necessary when all of the following criteria are met:

- The ambulance is equipped with appropriate emergency and medical supplies and equipment;
- The patient's condition is such that any other form of transportation would not be advisable by a physician or other licensed medical provider; and
- The member is transported to the nearest hospital with the appropriate facilities and requisite level of care for the treatment of the member's illness or injury.

Air ambulance services are considered medically necessary when all of the criteria pertaining to ground transportation (listed above) are met and at least one of the following criteria are met:

- The member's medical condition requires immediate and rapid ambulance transport to the nearest appropriate medical facility that could not be reached by land ambulance;
- The point of pick-up is inaccessible by a ground ambulance;
- Great distances, limited time frames, or other obstacles limit the member's access to the nearest hospital with appropriate facilities for treatment; or
- The member's condition is such that the time needed to transport the member by land to the nearest appropriate medical facility poses a threat to the member's health.

Service	Description	What You Pay
Emergency ambulance	<p>Medically necessary emergency transport by an air or ground ambulance to the nearest hospital with the appropriate facilities and requisite level of care for the treatment of the member's illness or injury.</p> <p>An ambulance is a specially designed vehicle that is staffed with qualified medical personnel and appropriately equipped to provide life-saving and supportive treatments or interventions during the transportation of ill or injured members. See "Emergency Care" above for more details on ambulance service requirements.</p>	<p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <p>Regardless of whether you receive services in-network or out-of-network, this benefit is subject to your in-network deductible and out-of-pocket maximum.</p>
Emergency room expenses	<p>Services and supplies in a hospital emergency room (including doctor fees), which are required to stabilize you or initiate treatment in an emergency.</p> <p>Follow-up treatment after you leave the emergency room is covered separately.</p> <p>If you go to an emergency room and you are admitted to the hospital, your emergency room copay is waived.</p>	<p>In-network: You pay a \$250 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You pay a \$250 copay per visit; the plan pays the remainder of the allowed amount. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Regardless of whether you receive services in-network or out-of-network, this benefit is subject to your in-network deductible and out-of-pocket maximum (and your copay doesn't apply to your deductible).</p>
Urgent care center expenses	<p>Services and supplies in a licensed urgent care center, for conditions reasonably requiring immediate treatment.</p> <p>An urgent care center is a clinic or acute-care facility that provides outpatient treatment for illnesses or injuries that require immediate treatment but are not necessarily life-threatening.</p>	<p>In-network: You pay a \$50 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Treatment for Medical Conditions other than Preventive or Emergency Care

The benefits table on the following pages describes what the plan will pay for medical treatment other than preventive or emergency care. Different medical services may require you to pay different copays or coinsurance, and some services are subject to limits and annual benefit maximums. When you choose to visit an out-of-network provider or facility for medical treatment, the plan will cover the allowed amount, and the provider may balance bill you for any excess. It is your responsibility to pay any amounts in excess of the allowed amount—in addition to any deductibles, copays, or coinsurance.

The table below may not fully address every possible medical situation. If you have questions about how your unique medical needs may be covered by the plan, contact Collective Health.

Service	Description	What You Pay
Acupuncture	Acupuncture and associated treatment by a licensed provider.	<p><i>Limited to 24 sessions per year per member.</i></p> <p>In-network: You pay a \$40 copay per session; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Allergy care	Testing and appropriate treatment (including allergy serum and injections) by a healthcare provider.	<p><u>Allergy testing</u></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
		<p><u>Allergy serum/Allergy therapy</u></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Ambulance (non-emergency)	<p>Medically necessary, non-emergency transport by an air or ground ambulance to the nearest medical facility where you can receive the treatment you need.</p> <p>An ambulance is a specially designed vehicle that is staffed with qualified medical personnel and equipped to transport an ill or injured person.</p>	<p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Anesthesia	Medication, supplies, and administration of anesthetics when administered by a healthcare provider.	Anesthesia services and supplies are covered based on where you receive your treatment (for example, in a doctor's office or in a hospital).
Autism	Diagnosis, care and treatment for adults and children with autism spectrum disorders, including applied behavioral analysis and, physical, occupational, and speech therapies.	<p><u>Applied behavioral analysis/Applied behavioral therapy</u> <i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
		<p><u>Other rehabilitation services for mental health treatment</u> <i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Telemedicine applied behavioral analysis/Telemedicine applied behavioral therapy</u> <i>May require a prior authorization.</i></p> <p>In-network: You pay a \$20 copay per session; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Auditory rehabilitation	Auditory rehabilitation, by a licensed therapist, as part of a short-term rehabilitative program following illness or injury.	<p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Bariatric surgery	<p><i>Coverage for bariatric surgery recipients only.</i></p> <p>Surgical procedures performed to induce weight loss in people for whom it is medically necessary.</p>	<p><i>May require a prior authorization.</i></p> <p>In-network: Services and supplies are covered based on who provides your care and where you receive your treatment.</p> <p>Out-of-network: Not covered.</p>
Cancer treatment	<p>Diagnosis and treatment for cancer, including doctor visits, labs and scans, radiation and chemotherapy treatment, and routine patient care costs for clinical trials (please see "Clinical trials," below).</p> <p>If your cancer treatment affects your fertility, you may be entitled to coverage for fertility preservation services through Kindbody for the six months following the date of approval. Please reach out to Collective Health to initiate the process of applying for this service.</p>	<p><u>Specialist visit</u></p> <p>In-network: You pay a \$40 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
		<p><u>Labs</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
		<p><u>X-rays</u> <i>May require a prior authorization.</i> In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest. Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Scans</u> <i>May require a prior authorization.</i> In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest. Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Chemotherapy & radiation</u> <i>May require a prior authorization.</i> In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest. Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Cardiac rehabilitation	Cardiac rehabilitation to treat or prevent heart attack, heart failure, or coronary artery disease, or to recover after heart surgery.	<p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Chiropractic care	Chiropractic treatment and spinal manipulation by a licensed provider.	<p><i>Limited to 24 sessions per year per member.</i></p> <p>In-network: You pay a \$40 copay per session; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Clinical trials	<p>Routine patient care (as defined by the ACA) costs provided as part of a clinical trial that is recommended by your physician and covered by the plan as determined upon medical necessity review.</p> <p>Routine patient care includes the non-experimental health services you receive during the clinical trial (doctor's visits, medical equipment, treatment of complications), but does not include the cost of unapproved drugs (including the subject of the trial) or research administration costs.</p>	<p><i>May require a prior authorization.</i></p> <p>Services and supplies are covered based on who provides your care and where you receive your treatment (for example, an oncologist visit, medical equipment, or labs/scans).</p>

Service	Description	What You Pay
Diabetes	<p>Diagnosis, care, and treatment for adults and children with diabetes (type I and II), including diagnostic testing, doctor visits, foot care, medical equipment, and education and training for diabetes patients in disease management (when recommended by your physician).</p> <p>Certain services related to your diabetes may be considered preventive. Contact Collective Health for more information.</p> <p>Insulin and other prescription medications are covered by your pharmacy benefits.</p>	<p><u>Specialist visit</u></p> <p>In-network: You pay a \$40 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
		<p><u>Diabetes self-management training</u></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
		<p><u>Labs</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
		<p><u>Medical equipment</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Dialysis	Kidney dialysis services for hemodialysis, peritoneal dialysis, and home dialysis.	<p>In-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Doctor's office visits	<p>Visits and services from your primary care provider or specialist healthcare provider when you need treatment for a medical condition.</p> <p>In-network preventive care visits are free for you. Please contact Collective Health for more information on the specific procedure and diagnosis codes that comprise your preventive benefits.</p>	<p><u>Primary care provider</u></p> <p><i>Certain services or items provided during your visit may require prior authorization. Please see Section 4 for how to check for prior authorization requirements.</i></p> <p>In-network:</p> <p>You pay a \$20 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
		<p><u>Specialist provider</u></p> <p><i>Certain services or items provided during your visit may require prior authorization. Please see Section 4 for how to check for prior authorization requirements.</i></p> <p>In-network:</p> <p>You pay a \$40 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Eye care	<p>Medically necessary eye care related to specific medical conditions, including but not limited to diabetic retinopathy, glaucoma, cataracts, and other diseases and infections of the eye.</p> <p>Routine eye care, such as vision screenings (including refraction), is not covered by this plan.</p> <p>Some routine eye care may be considered preventive for individuals under the age of 18. Please contact Collective Health for more information on the specific procedure and diagnosis codes that comprise your preventive benefits.</p>	<p>Services and supplies are covered based on what care you receive and who provides it (for example, medical equipment or outpatient surgery).</p>
Family planning	<p>Coverage for preventive contraceptives includes prescription barrier methods, prescription female condoms, generic hormonal methods, implanted devices, and emergency contraception.</p> <p>Coverage for non-preventive contraceptives includes male sterilization.</p> <p>Termination of pregnancy (including elective abortion) is covered.</p>	<p><u>Preventive contraceptive services (generic)</u></p> <p>In-network:</p> <p>Fully covered (the plan pays 100%). You do not have to meet your deductible first.</p> <p>Out-of-network:</p> <p>Not covered.</p> <p><u>Non-preventive covered birth control services</u></p> <p>Covered based on what care you receive and where (for example, a brand-name prescription, OB/GYN appointment, or outpatient surgery).</p>

Service	Description	What You Pay
Fertility	<p>Kindbody is a modern-day fertility and family planning provider. Through Kindbody, you have coverage for one fertility cycle. For important details about your Kindbody benefit, contact Kindbody at employeebenefits@kindbody.com.</p> <p>In addition to fertility-specific benefits offered through Kindbody, this plan provides coverage of diagnostic services and underlying medical conditions (such as endometriosis) that also cause infertility; these treatments are covered outside of your fertility benefits through Kindbody and do not count against your fertility benefits allowance.</p>	<p><u>Medical treatment</u></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: Not covered.</p>
		<p><u>Pharmaceutical therapy</u></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: Not covered.</p>
Foot care	<p>Exams by podiatrists, foot care associated with metabolic or peripheral-vascular disease (including related to diabetes), and custom-made foot orthotics, when prescribed by a physician.</p> <p>Pedicures, spa treatments, and cosmetic treatment of corns, calluses, or toenails are not covered.</p>	<p><u>Podiatrist visit</u></p> <p>In-network: You pay a \$40 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
		<p><u>Orthotics</u></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Gender affirming services	<p><i>Coverage for gender affirming services recipients only.</i></p> <p>Diagnosis and treatment for services related to gender affirming services, including gender affirmation surgery.</p> <p>Gender affirmation surgery includes breast/chest procedures and genital surgery and reconstruction. Additionally, cosmetic procedures may be covered if determined to be medically necessary. This includes but is not limited to: facial and body feminization or masculinization; permanent hair removal or implantation; vocal cord surgery; thyroid reduction; speech therapy; chest reconstruction; and erectile and testicle prostheses.</p> <p>Hormones will be covered by your pharmacy benefits; see the “Pharmacy Benefits” section below.</p>	<p><u>Counseling (office visit)</u></p> <p><i>Certain services or items provided during your visit may require prior authorization. Please see Section 4 for how to check for prior authorization requirements.</i></p> <p>In-network: You pay a \$20 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Gender affirming surgery</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network: Services and supplies are covered based on who provides your care and where you receive your treatment.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Habilitation	<p>Habilitative services that help you keep, learn, or improve skills and functional abilities for daily living that may not be developing normally, including physical, occupational, and speech therapies.</p>	<p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Hearing screening & aids	Hearing exams for newborns and children as part of preventive care, or for adults when recommended by a medical provider. Cost sharing of any hearing aid services and additional supplies is based on where the services are obtained.	<p><u>Preventive hearing screenings for newborns and children (office visit)</u></p> <p>In-network: Fully covered (the plan pays 100%). You do not have to meet your deductible first.</p> <p>Out-of-network: Not covered.</p>
		<p><u>Non-preventive hearing screenings</u></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
		<p><u>Hearing aids</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Home-based care	<p>At-home care and treatment of an illness or injury, with a prescription from your doctor that specifies how long you'll need home care.</p> <p>Includes visits by trained medical personnel (including nurses) and supplies.</p>	<p><u>Home health</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Private duty nursing</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Hospice care	<p>Hospice care is an integrated program that provides comfort and support services for people who are terminally ill (usually meaning they are not expected to live more than six months).</p> <p>Hospice care often includes emotional support services for the immediate family. Respite care provides caregivers a temporary rest from caregiving. Respite care as part of hospice care is covered under this benefit.</p>	<p><i>Limited to 360 days per lifetime per member.</i></p> <p><i>May require a prior authorization.</i></p> <p>In-network:</p> <p>You pay 10% of the cost; the plan pays the rest. You do not have to meet your deductible first (and your coinsurance doesn't apply to your deductible).</p> <p>Out-of-network:</p> <p>You pay 30% of the allowed amount; the plan pays the remainder of the allowed amount. You do not have to meet your deductible first (and your coinsurance doesn't apply to your deductible).</p>

Service	Description	What You Pay
Hospital stays	<p>Inpatient hospital stays (admission for a scheduled procedure, or admission after an emergency).</p> <p>Includes room & board, doctor visits, supplies (like dressings, splints, or other materials), and medications or other substances (like blood, oxygen, fluids) during your stay.</p> <p>See “Surgery” below for more details on costs for surgical procedures.</p>	<p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Infusion therapy	<p>Intravenous or other infusion-based administration of medication in a medical facility (hospital or outpatient center) or as part of an office or home healthcare visit, under the care of a physician.</p>	<p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Injectable medications	<p>Injections (other than allergy injections or other benefits separately listed in this chart) administered by a medical provider. Includes, for example, steroid or pain medication injections when medically necessary.</p> <p>Drugs you take yourself (not administered by a healthcare provider) are covered separately, under your pharmacy benefits.</p>	<p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Medical equipment and supplies	<p>Rental or purchase of durable medical equipment, which is medical equipment that is not disposable and is customarily used for a medical purpose, and associated supplies. A prescription from your physician is required.</p> <p>You may repair or replace equipment that is outgrown or after reasonable wear and tear.</p>	<p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Medical tests	<p>Medically necessary diagnostic tests, including laboratory tests, radiology (such as X-rays or ultrasounds), and advanced imaging (such as MRI, PET, or CT scans), when recommended by a healthcare provider.</p> <p>Preventive care medical tests (for example, routine recommended mammograms) are covered at 100% in-network.</p>	<p><u>Preventive care tests</u></p> <p>In-network: Fully covered (the plan pays 100%). You do not have to meet your deductible first.</p> <p>Out-of-network: Not covered.</p> <hr/> <p><u>Diagnostic labs</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
		<p><u>Radiology</u> <i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Advanced imaging</u> <i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Mental health	Care and treatment by (or directed by) psychiatrists, psychologists, counselors, social workers, or other qualified medical professionals to address conditions impairing behavior, emotion reaction, or thought process.	<p><u>Office visits</u> <i>Certain services or items provided during your visit may require prior authorization. Please see Section 4 for how to check for prior authorization requirements.</i></p> <p>In-network: You pay a \$20 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
		<p><u>Rehabilitative services (physical, occupational, and speech therapy) for mental health treatment</u> <i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Intensive Outpatient Treatment</u> <i>May require a prior authorization.</i></p> <p>In-network: You pay a \$20 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Inpatient/residential stays</u> <i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Mouth, tooth & jaw injury	<p>Dental care (such as cleanings or fillings) is not covered by this plan. Coverage is limited to:</p> <ul style="list-style-type: none"> • Medical treatment of jaw joint disorders (like TMJ) • Excision of tumors and benign bony growths in the jaw or mouth • Emergency repair of natural teeth after injury • Surgical repair of jaws, cheeks, lips, tongue, and floor/roof of mouth after injury • External incision and drainage of cellulitis • Incision of sensory sinuses, salivary glands or ducts • Removal of impacted teeth 	<p>Services and supplies are covered based on who provides your care and where you receive your treatment (for example, in a doctor's office or in a hospital).</p>
Nutritional counseling	<p>Nutritional evaluation and counseling by a registered dietitian or licensed nutritionist.</p>	<p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Occupational therapy	<p>Occupational therapy, by a licensed therapist and under the direction of a physician, as part of a short-term rehabilitative program following illness or injury.</p> <p>Recreational or exercise programs are not covered.</p>	<p><i>Limited to 40 sessions per year per member. Note that this session limit is a combined limit with physical therapy and speech therapy. You may qualify for additional sessions if your provider provides documentation of the rationale and the number of sessions requested. Mental health, substance use disorder, and preventive care claims are not subject to this limit.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Orthotics	<p>Initial purchase, fitting, and repair of orthotic appliances (like back braces or leg splints) required to support a body part that is disabled after injury or because of a congenital condition.</p> <p>Also includes custom-made foot orthotics, when prescribed by a physician, to treat weak, unstable, unbalanced, or flat feet.</p>	<p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Physical therapy	<p>Physical therapy, by a licensed therapist and under the direction of a physician when required, as part of a short-term rehabilitative program following illness or injury.</p> <p>Recreational or exercise programs are not covered.</p>	<p><i>Limited to 40 sessions per year per member. Note that this session limit is a combined limit with occupational therapy and speech therapy. You may qualify for additional sessions if your provider provides documentation of the rationale and the number of sessions requested. Mental health, substance use disorder, and preventive care claims are not subject to this limit.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Pregnancy & childbirth	<p>Care and treatment during pregnancy and childbirth, including required prenatal care, hospital stays, physician services, surgery, breastfeeding support and supplies, and hospital nursery care for your newborn child. Please keep in mind that some services related to your pregnancy may be considered preventive and will be covered under the plan's preventive care benefit.</p> <p>The plan covers inpatient care for at least 48 hours after delivery (96 hours after cesarean section), though your physician may discharge you earlier.</p> <p>Newborn care charges are only covered if you enroll your newborn within 30 days of birth—otherwise, charges will not be covered.</p> <p>If you are pregnant or you have just given birth, rental or purchase of a hospital-grade or commercial breast pump (manual or electric) is covered during and after the pregnancy.</p> <p>Many traditional retailers stock a variety of breast pumps at a comparable cost to in-</p>	<p><u>Prenatal care (primary care visits)</u></p> <p>In-network: You pay a \$20 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Prenatal care (specialist visits)</u></p> <p>In-network: You pay a \$40 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
	<p>network breast pumps. To make it easier for you to obtain a breast pump in a timely manner, your plan covers out-of-network breast pumps and accessories with the same cost sharing as your in-network preventive benefit, up to an allowable amount. Please contact Collective Health to find out what the allowable amount is for an out-of-network breast pump based on your geographic area. If the cost of the out-of-network breast pump and supplies you purchase is less than or equal to the allowed amount, they will be covered with no additional cost to you. If the cost of the out-of-network breast pump and supplies you purchase is greater than the allowed amount, you will be responsible for the difference.</p>	<p><u>Genetic testing</u> <i>May require a prior authorization.</i> In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest. Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Ultrasounds</u> <i>May require a prior authorization.</i> In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest. Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Hospital admission for delivery</u> <i>May require a prior authorization.</i> In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest. Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
		<p><u>Newborn nursery</u> <i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p> <hr/> <p><u>Breastfeeding support and counseling (excluding breast pumps and accessories)</u></p> <p>In-network: Fully covered (the plan pays 100%). You do not have to meet your deductible first.</p> <p>Out-of-network: Not covered.</p> <hr/> <p><u>Breast pumps and accessories</u></p> <p>In-network: Fully covered (the plan pays 100%). You do not have to meet your deductible first.</p> <p>Out-of-network: The plan pays 100% of the allowed amount. You do not have to meet your deductible first.</p>

Service	Description	What You Pay
Prosthetics	<p>Initial purchase, fitting, and repair of artificial limbs and other prosthetic devices to replace body parts that are missing after amputation or because of a congenital condition.</p> <p>Includes replacement for prosthetic devices that have been outgrown or that require replacement due to reasonable wear and tear.</p>	<p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Pulmonary rehabilitation	<p>Pulmonary rehabilitation, by a licensed therapist, to improve lung function, reduce symptom severity, and improve quality of life as part of a treatment plan for chronic illness.</p>	<p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Respiratory rehabilitation	<p>Respiratory rehabilitation, by a licensed therapist, as part of a short-term rehabilitative program following illness or injury.</p>	<p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Skilled nursing facilities	<p>Inpatient care at a skilled nursing facility, after or in place of hospitalization or home healthcare, with a doctor’s prescription (which specifies how long you should stay at the facility).</p> <p>A skilled nursing facility is licensed by Medicare to provide 24-hour inpatient care by registered nurses, directed by a physician, for patients convalescing from physical illness or injury (also known as a rehab hospital, nursing home, or extended care facility).</p> <p>Coverage includes care by doctors and nurses, supplies (like dressings, splints, or other materials), and medications or other substances (like blood, oxygen, fluids) during your stay.</p>	<p><i>Limited to 120 days per year per member.</i></p> <p><i>May require a prior authorization.</i></p> <p>In-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
Speech therapy	<p>Speech therapy by a licensed therapist as part of a short-term rehabilitative program.</p>	<p><i>Limited to 40 sessions per year per member. Note that this session limit is a combined limit with occupational therapy and physical therapy. You may qualify for additional sessions if your provider provides documentation of the rationale and the number of sessions requested. Mental health, substance use disorder, and preventive care claims are not subject to this limit.</i></p> <p><i>May require a prior authorization.</i></p> <p>In-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Substance Use Disorder	<p>Care by (or directed by) psychiatrists, psychologists, counselors, social workers, or other appropriate licensed healthcare providers to treat the dependency on, and excessive use of, chemical substances.</p> <p>Plan coverage for substance use disorder services depends on the setting of your treatment: in an office visit, in an outpatient facility, or in an inpatient or residential facility.</p> <p>Tobacco: Prescription therapies to quit smoking are covered by your pharmacy benefits.</p>	<p><u>Office visits</u></p> <p><i>Certain services or items provided during your visit may require prior authorization. Please see Section 4 for how to check for prior authorization requirements.</i></p> <p>In-network:</p> <p>You pay a \$20 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
		<p><u>Intensive Outpatient Treatment</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network:</p> <p>You pay a \$20 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
		<p><u>Inpatient/Residential stay</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network:</p> <p>You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Surgery	<p>Professional services, supplies, medications, and other services provided with or during surgery. "Surgery" includes open or minimally-invasive surgical operations, sutures and skin grafts, and manipulation of broken bones and dislocations.</p> <p>Surgery performed to improve your appearance is considered cosmetic and is not covered, but reconstructive surgery of abnormal congenital conditions and reconstructive surgery after a mastectomy are covered.</p>	<p><u>Ambulatory surgery center</u></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
		<p><u>Hospital outpatient</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
		<p><u>Hospital inpatient</u></p> <p><i>May require a prior authorization.</i></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Telemedicine	<p>Your employer has partnered with Teladoc to provide access to telemedicine services.</p> <p>You are not limited to using Teladoc for telemedicine services. Your plan also covers telemedicine visits with other licensed providers.</p>	<p><u>Teladoc medical visits</u></p> <p>In-network: You pay a \$20 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: Not covered.</p>
		<p><u>Teladoc mental health visits</u></p> <p>In-network: You pay a \$20 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: Not covered.</p>
		<p><u>Medical visits (through Blue Shield of California)</u></p> <p>In-network: You pay a \$20 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>
		<p><u>Mental health visits (through Blue Shield of California)</u></p> <p>In-network: You pay a \$20 copay per visit; the plan pays the rest. You do not have to meet your deductible first (and your copay doesn't apply to your deductible).</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Service	Description	What You Pay
Transplants	<p>Transplants are defined as the transplant of organs or tissues from human to human or the transplantation of bone marrow, stem cell or cord blood.</p> <p>If you are the recipient, this plan will cover the cost of your and your donor’s evaluations, harvesting and transplant surgeries, transportation of the organ, and post-surgical treatments.</p> <p>If you are the donor, your recipient's plan will pay first, and this plan will cover the allowable amount that is left.</p> <p><i>Travel expenses for transplant services at a Blue Distinction Center are reimbursed to a maximum of \$10,000 per transplant per member for reasonable expenses when travel exceeds 100 miles from your home. You do not have to meet your deductible first. Reasonable expenses include initial consultations and necessary follow-up services. For more information on eligible expenses, contact Collective Health. Search expenses to find an organ donor are not covered.</i></p>	<p><i>May require a prior authorization.</i></p> <p>At a Blue Distinction Center: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>In-network (at facilities not designated as COE): You'll owe the full cost of this service until you've met your deductible. After that, you pay 20% of the cost; the plan pays the rest.</p> <p>Out-of-network: Not covered.</p>
Travel Expenses	<p>This plan provides reimbursement for eligible travel expenses related to services outlined in Section 5 of this SPD, or those covered by the plan.</p> <p>For more information on how to file a travel expense claim, see Section 8 of this SPD or contact Collective Health.</p>	<p>Travel expenses for services covered by the plan are reimbursed to a maximum of \$5,000 per year per member for reasonable expenses when travel exceeds 100 miles from your home or outside of your home state. You do not have to meet your deductible first. Reasonable expenses include initial consultations and necessary follow-up services. For more information on eligible expenses, contact Collective Health.</p>
Vaccines	<p>Immunizations for children and adults at recommended ages and doses, along with additional elective vaccines (for example, if recommended for foreign travel) recommended and administered by a physician.</p>	<p><u>Preventive vaccines</u></p> <p>In-network: Fully covered (the plan pays 100%). You do not have to meet your deductible first.</p> <p>Out-of-network: Not covered.</p>

Service	Description	What You Pay
	The recommended vaccine schedule is available at www.vaccines.gov .	<p><u>Travel vaccines</u></p> <p>In-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 10% of the cost; the plan pays the rest.</p> <p>Out-of-network: You'll owe the full cost of this service until you've met your deductible. After that, you pay 30% of the allowed amount; the plan pays the remainder of the allowed amount.</p>

Pharmacy Benefits

The pharmacy benefits in this plan help you pay for the medications you need. In general, this plan covers all medically necessary medications prescribed to you by your doctor, except those that are specifically excluded (see Section 6 and Appendix B for more on exclusions).

The benefits described below cover the medications you get from a pharmacy. The drugs administered to you by a healthcare provider during an office visit, outpatient procedure, or hospital stay are covered separately by your medical benefits. In addition, certain infusions or implantable products (such as plasma, blood products, or implantable androgen products) are covered by your medical benefits and not your pharmacy benefits.

Your Pharmacy Network

Express Scripts is the pharmacy benefits manager for this plan, and most retail pharmacies are in-network. As is the case with the rest of your benefits under this plan, you will typically pay less if you use an in-network pharmacy than if you go out-of-network. To find out whether a pharmacy is in your network, you can contact Collective Health; you can check the Express Scripts website by logging in via my.collectivehealth.com, then navigating to Get Care and clicking on "Pharmacy"; or you can ask the pharmacist whether the pharmacy is in the Express Scripts network.

You can get your medications from an in-network retail pharmacy or Express Scripts' mail order pharmacy. If your drugs are available through mail order, they may cost less overall, for you and for the plan, so these benefits are designed to encourage you to use mail order whenever possible. If you use out-of-network retail pharmacies, you will need to submit a claim for reimbursement after you purchase your medication. Contact Collective Health for guidance.

Types of Prescriptions

Certain medications are classified as “preventive care.” (These include medications like hormonal birth control, aspirin for heart attack prevention, and tobacco cessation products.) For preventive care prescriptions, if you use in-network pharmacies and select generic alternatives, your plan will cover 100% of the cost. If you’d like to know if your medication is considered preventive, you can contact Collective Health for help.

On this plan, some medications will cost you more than others. Generic prescriptions are less expensive versions of brand name drugs. Generic drugs are considered identical to their brand name equivalents (in terms of efficacy and safety) by the FDA.

If you take a brand name drug, it’s important to know that some brands are treated differently under this plan. Brand name drugs are more expensive than generics, but your plan has negotiated discounts on some—these are called preferred brand drugs. Non-preferred brands aren't discounted, so you'll pay more for these. Often, there will be generic options for medications prescribed by your doctor. When you fill your prescription, you can ask the pharmacist whether a generic or preferred brand name version of your medication is available.

You must fill a prescription within the time specified by the doctor. Only the number of refills specified by the doctor will be covered.

What You Pay

- You do not need to meet your medical deductible before your pharmacy benefits kick in, but your medical out-of-pocket maximum does apply.
- Money you spend on covered prescriptions will accumulate toward your out-of-pocket maximum just like money you spend on covered medical care.
- You can get preventive care medications fully covered from in-network pharmacies from day one on this plan. But to learn how much you will owe for any other medications, see the table below.
- If the total cost for a medication is less than your copay, you’ll only have to pay the lesser amount.
- Maintenance medications are typically prescribed for chronic, long-term conditions and are taken on a regular, recurring basis. Maintenance medications include those used to treat high blood pressure, heart disease, asthma, or diabetes.
- If you choose a brand-name medication when a generic version is available, after 2 grace fills, you'll pay what you normally do for generic drug cost sharing, plus the difference in cost between the generic and the brand-name drug. The difference you pay does not accumulate towards your deductible or your out-of-pocket maximum. Though you will not be responsible for the drug cost sharing, you will continue to be responsible for the difference in cost after you have met your out-of-pocket maximum.
- Your plan will require you to obtain specialty medications through Express Scripts' home delivery service and specialty pharmacy, Accredo (or Freedom for fertility medications). You may pick up specialty medications that are considered urgent two (2) times at an in-network retail pharmacy before setting up home delivery. However, your next fills will no longer be covered at retail and you will need to move the prescription to home delivery service. If you would like to know if your medication is considered specialty and subject to this restriction, please contact Collective Health for help.

- Your plan is enrolled in a vaccination program that allows you to receive certain vaccinations such as your annual flu shot at retail pharmacies, rather than having to make an appointment at a doctor's office.
- Insulin pump supplies are covered through your pharmacy benefits. However, insulin pumps are not covered through your pharmacy benefits and are instead covered through your medical benefits.

Some medications are excluded from coverage. See Appendix B for more information.

Drug Type	In-Network Retail Pharmacy (30-day supply, may vary by drug type)	In-Network Mail Order Pharmacy (90-day supply)	Out-of-Network Retail Pharmacy (Supply may vary by drug type)
Preventive drugs	Fully covered (the plan pays 100%).	Fully covered (the plan pays 100%).	Not covered.
Generic drugs	You pay a \$15 copay; the plan pays the rest.	You pay a \$30 copay; the plan pays the rest.	You pay a \$15 copay. After that, you pay 25% of the allowed amount; the plan pays the remainder of the allowed amount.
Preferred brand drugs	You pay a \$30 copay; the plan pays the rest.	You pay a \$60 copay; the plan pays the rest.	You pay a \$30 copay. After that, you pay 25% of the allowed amount; the plan pays the remainder of the allowed amount.
Non-preferred brand drugs	You pay a \$60 copay; the plan pays the rest.	You pay a \$120 copay; the plan pays the rest.	You pay a \$60 copay. After that, you pay 25% of the allowed amount; the plan pays the remainder of the allowed amount.
Specialty drugs	The cost of this medication will depend on whether the drug is generic, preferred brand, or non-preferred brand. <i>Limited to a 90-day supply.</i>	The cost of this medication will depend on whether the drug is generic, preferred brand, or non-preferred brand. <i>Limited to a 90-day supply.</i>	The cost of this medication will depend on whether the drug is generic, preferred brand, or non-preferred brand. <i>Limited to a 90-day supply.</i>
Fertility medication	Not covered.	Not covered.	Not covered.

When you go to an in-network retail pharmacy, you can pick up your medication up to the numbered day supply in the table above. You have the option to enroll in mail order medications through your pharmacy network. See the table above to check if any limits apply to mail order medications.

You will not be able to collect more than the numbered day supply indicated in the above table in one order whether you purchase at an in-network or out-of-network retail pharmacy or mail order pharmacy. You will have to wait until your supply is low before you can refill your prescription.

Please note certain prescriptions may require prior authorization in order to be covered under your pharmacy benefits. For more information about which medications require a prior authorization, contact Collective Health.

Over-the-Counter Medications

Over-the-counter medications (ibuprofen, vitamins, etc.) are not covered by this plan. In accordance with Affordable Care Act guidelines, there are four exceptions to this exclusion:

- When a drug is prescribed by your doctor and you purchase it behind the counter, from the pharmacist (for example, aspirin or folic acid), then you may be able to use your pharmacy benefits even if the drug is also available over-the-counter.
- Over-the-counter supplies for treating diabetes (such as insulin and blood sugar detection equipment) are not excluded from coverage.
- If covered contraceptives are available over-the-counter in your area, those will be covered by this plan if prescribed by a doctor.
- Over-the-counter smoking cessation treatments are covered by this plan if prescribed by a doctor.

If you have questions about your pharmacy benefits, including whether certain medications are preferred, non-preferred, or excluded, you can always contact Collective Health for help.

Section 6: What's Not Covered (Exclusions)

Some treatments and services are not covered by this plan. Items that are not covered are called exclusions and are listed below. Certain exclusions may also be described in the benefits table in Section 5.

Any service, item, or treatment that is not medically necessary is excluded. Services are medically necessary if all the following criteria are met:

1. Recommended and provided by a licensed physician, dentist or other medical practitioner who is covered by the plan and practicing within the scope of their license;
2. Generally accepted as the standard of medical practice and care for the diagnosis and treatment of your condition, or for preventive care;
3. Clinically appropriate (in terms of type, frequency, duration, and other factors) for your condition;

4. Not performed mainly for your convenience or the convenience of your doctor;
5. Approved by the FDA, if applicable.

The plan administrator and/or claims administrator has full discretionary authority to adjudicate benefit claims, including taking a holistic view of the member's healthcare needs and condition, and current and future financial implications. When you choose to visit an out-of-network provider or facility for medical treatment, the plan will cover the allowed amount, and the provider may balance bill you for any excess. It is your responsibility to pay any amounts in excess of the allowed amount—in addition to any deductibles, copays, or coinsurance. This plan may not cover all possible medically necessary treatments; in other words, some services are excluded from coverage even if they would be medically necessary for you.

Non-medical services are excluded:

- **Custodial care**, which can be provided by individuals without medical training, and is given principally for personal hygiene or for assistance in daily activities (however, treatment typically considered custodial care is covered if the treatment is considered medically necessary as part of the individual's Adaptive Behavioral Therapy)
- Dietary or nutrition supplements, except when prescribed to treat specific medical conditions (such as PKU)
- Any type of education or training, except as expressly stated in Section 5 as covered or services that are medically necessary and performed by licensed medical professionals
- Exercise programs (except for physician-supervised cardiac rehabilitation, physical therapy, or occupational therapy expressly stated in Section 5 as covered)
- Hypnotherapy
- Personal comfort items, including:
 - > Air conditioners
 - > Air purification units
 - > Humidifiers
 - > Electric heating units
 - > First aid supplies
 - > Elastic bandages or stockings
 - > Non-hospital adjustable beds
 - > Orthopedic mattresses
 - > Non-prescription drugs and medicines, except as expressly stated in Section 5 as covered
 - > Scales
- Rest cures
- Charges for travel or non-medical accommodations, except as expressly stated in Section 5 as covered

This plan excludes any care you receive when you are not a member. Healthcare services you receive before your coverage effective date are excluded—even if you are charged for the services after your coverage begins. Services you receive after your coverage ends are excluded—even if you got sick while you were still covered.

This plan also excludes the following services, supplies, or treatments:

- Compound medication ingredients that have not shown clinical benefit over lower-cost alternatives, or bulk ingredients used in compound medications where a standard equivalent exists.
- Concierge membership fees, retainers, or premiums paid to a concierge medical practice in order to access the medical services provided by that practice.
- Charges for cosmetic procedures or pharmaceuticals, which are procedures performed or medications taken for plastic, reconstructive, or cosmetic purposes, or which are intended primarily to improve, alter, or enhance appearance.
 - › Wigs are excluded, except for wigs provided for the loss of hair resulting from alopecia areata, endocrine diseases, chemotherapy or radiation to treat cancer, or permanent loss of hair from an accidental injury or provided for a gender dysphoria diagnosis.
 - › Hair transplants are excluded, except for medically necessary transplants provided for the loss of hair resulting from chemotherapy, radiation to treat cancer, or provided for a gender dysphoria diagnosis.
 - › Drugs for cosmetic effect, such as Retin-A or hair removal substances, are excluded unless they are medically necessary to treat a medical condition.
 - › Growth hormones, anabolic steroids, and appetite suppressants are excluded unless they are prescribed by a physician to treat a covered medical condition (such as HGH deficiency).
 - › Reconstructive surgery to correct congenital abnormality or deformity caused by accident, injury, or illness (including after mastectomy) is not excluded.
 - › Certain cosmetic procedures may be covered when related to gender affirmation surgery.
- Dental care, except specific treatments for mouth, tooth, or gum injury expressly stated in Section 5 as covered.
- Charges for services provided by a **doula**.
- Excess charges for services, items, or treatment—in other words, charges by out-of-network providers that exceed the allowed amount for the services provided.
- Care or treatment provided or prescribed by excluded providers, including:
 - › Yourself;
 - › A member of your immediate family by birth, adoption, or marriage;
 - › A person residing in your household;
 - › A provider operating without a license or operating outside the scope of his or her license.
 - › If you are treated by a hospital or other healthcare facility, additional payments to an employee or contractor of that facility are excluded, when the facility is itself obligated to pay that individual for their services.
- Charges associated with experimental treatments, which are treatments that are not accepted as good medical practice by most practitioners or that lack credible evidence to support positive short- or long-term outcomes for patients.
 - › Treatments include any treatment, procedure, service, device, supply or drug provided to a covered person.

person acting as the carrier (if that person is not a member of this plan), including but not limited to fees for laboratory tests.

- › Home ovulations prediction kits.
- › Services and supplies furnished by an out-of-network provider.
- Marijuana or marijuana-derived substances (like THC oil), even if you have a prescription and marijuana is legal in the state where you live.
- Non-emergency medical care outside the United States, including all medical tourism.
 - › Emergency care outside the United States is covered. This includes services or treatment that you must receive in order to safely travel back to the United States. See Appendix A for more information.
- Charges for services provided by a **naturopath**.
- Over-the-counter drugs, except as expressly stated in Section 5 as covered.
- Pharmaceutical medications that are specifically excluded by Express Scripts from coverage. See Appendix B for more information.
- Private duty nursing provided in a setting outside the home.
- Respite care, unless received as part of hospice care.
- Treatments for intentionally self-inflicted injuries or injuries that you sustain while incarcerated are excluded. However, if the injury is due to a medical or mental health condition, or is the result of domestic violence, this exclusion does not apply.
- Charges for sterilization reversal procedures, except as expressly stated in Section 5 as covered.
- Vitamins or other dietary supplements, except as expressly stated in Section 5 as covered.
- Charges for health services received as a result of an act of war or foreign terrorism.
- Services, items, or treatment for work-related illness or injury—that is, an illness or injury that arises from work for wage or profit (including self-employment).

Section 7: When Your Coverage Ends

Certain events will cause your coverage under this plan to end. If multiple terminating events happen around the same time, your coverage will end on the earliest possible termination date.

Triggering Event		What It Means for You
If you are no longer eligible for coverage.	You and your dependents are only covered under this plan as long as you and they continue to meet the eligibility requirements described in Section 1 of this SPD.	If you become ineligible, your dependents will also automatically become ineligible. Your coverage and your family's coverage will end on the last day of the month that eligibility ends. You may have the right to continue coverage under COBRA (see Section 10).
If you stop paying for coverage.	If you are required to pay an employee contribution to receive benefits under this plan, then you must pay each period to continue coverage.	Your coverage and your dependents' coverage will end on the last day of the last fully-paid period.
If you defraud the plan.	Your coverage can be terminated if you commit fraud on the plan, or if you make an intentional, material misrepresentation to the plan, in the course of obtaining coverage or benefits. (For example, if you submit false claims for reimbursement.)	Rivian LLC has discretion to determine when your coverage or your dependents' coverage will terminate. Your termination may be retroactive—if so, you may be required to repay the plan for prior coverage (this is called rescission). The plan administrator or Collective Health will give you 30 days' notice of rescission, and you will have the right to appeal this determination.
If the entire plan ends.	Rivian LLC has the right to terminate this plan, and any other health plans (in other words, to stop offering coverage for employees), at any time and for any reason.	Your coverage and your dependents' coverage will end on the date the plan ends. The plan administrator is responsible for notifying you that your coverage has ended.

There may be more circumstances where your coverage may terminate in the middle of the plan year, including factors that give you a right to discontinue your coverage. These circumstances are described in the governing documents describing Rivian LLC's employee benefits plans. Contact Rivian LLC's Benefits Team for more information.

After your coverage ends, the plan will still pay claims for services you received before your coverage ended. However, once your coverage ends, your benefits under this plan end immediately—even if you are hospitalized, and even if you need further treatment for conditions that occurred before your end date.

If your coverage ends, your dependents' coverage will also end. But in some circumstances, if your dependent's coverage ends (for example, if your child turns age 26), you and your remaining dependents may continue to receive coverage.

If your employment with Rivian LLC ends, and you are rehired after more than 30 days have passed, you will be treated as a new hire, and you and any family members will need to satisfy all of the eligibility and enrollment requirements detailed in Sections 1 and 2. If you are rehired within 30 days after you leave Rivian LLC and are still eligible for benefits, you will be reinstated with the same healthcare benefits when you return.

Section 8: How to File a Claim

When you use in-network services, the provider will generally collect your copay from you at the time of your treatment and send a claim to the plan for payment. Sometimes out-of-network providers will do the same. Other times, out-of-network providers may bill you for the total cost of your treatment, and you will need to submit the claim to the plan to be paid. Whether you pay out-of-pocket or your provider bills the plan directly, you are still entitled to the same benefits.

This section summarizes the procedures you must follow to submit a claim to the plan for payment of medical care, as well as the procedures the plan will use to determine whether and how much to pay for that claim. Your claim will be decided in accordance with the plan's claims procedures, as required by ERISA. If your claim is denied in whole or in part, you will receive a written notification setting forth the reasons for the denial and describing your rights, including your right to appeal the decision.

Claims are considered filed and received by the plan when they are received by Collective Health. If you have an HSA, distributions and all other matters relating to your HSA are outside of the plan and are governed by the agreement between you and the HSA custodian. If you would like more details about claims procedures and your rights and responsibilities, contact Collective Health.

Regular Post-Service Claims

Post-service claims are non-urgent claims after you have received treatment. (Other types of claims have different timelines and requirements; see below.) Generally, you do not need to file a claim when you receive services from in-network providers—the provider, Blue Shield of California, and Collective Health will handle the processing of the claim. For bills from out-of-network providers or emergency care providers outside of the United States that will not submit claims to Blue Shield of California, you may receive reimbursement from the plan by following this procedure.

You can submit a post-service claim by mail or through my.collectivehealth.com. You will need to provide several pieces of information for Collective Health to be able to process your claim and determine the appropriate plan benefits:

- The name and birthdate of the patient who received the care
- The member ID listed on the patient ID card
- An itemized bill from the patient's provider, which must include:
 - > The facility name, provider's name, address, and license number (if available)
 - > The date(s) the patient received care
 - > The medical diagnosis and procedure codes for each service provided
 - > The place of service (POS) code indicating where the service was provided
 - > The charges for each service provided
- Information about any other health coverage the patient has
- Proof of payment as needed to substantiate your claim (but is not required upon initial submission to Collective Health)

For travel expenses and breast pumps, an itemized medical bill is not required. Instead, please submit a detailed receipt.

For over-the-counter COVID-19 tests, an itemized medical bill is not required. Instead, please submit the following:

- The name of the member
- The date of purchase
- The vendor's name
- Itemized charges and proof of payment for the test

Your out-of-network claim must be submitted within one year from the date you received the healthcare services. If your claim relates to an inpatient stay, the date you were admitted counts as the date you received the healthcare service for claims purposes. Contact Collective Health if you have any questions on the items above.

Within 30 days of Collective Health receiving your claim, you'll receive a decision. Claims will be processed when administratively feasible, typically in the order they are received. If we need more information to process a claim, we will send you notice that your claim is denied due to missing information. If you are able to submit the requested missing information, we will review it and process your claim accordingly. This additional information must be received by the later of (1) one year from the date of service, or (2) 180 days from receipt of the initial claim determination.

Claims for pharmacy benefits will be reviewed by Express Scripts. Claims for medical (non-pharmacy) benefits will be reviewed by Collective Health and/or Blue Shield of California depending on the type of claim. If more time is needed to decide your claim due to matters beyond the control of Collective Health and/or Blue Shield of California, the plan may make a one-time extension of not more than 15 days. If this additional time is needed, you will be notified before the end of the initial 30 day period.

If your claim is ultimately denied, you'll receive an explanation of why it was denied and how you can appeal. This explanation will include the specific reason(s) for the denial; reference to the specific plan provision(s) on which the denial is based; a description of additional material or information necessary to perfect the claim; a description of the plan's review procedures and applicable time limits; and a statement that a copy of any rule, guideline, protocol, or other similar standard relied on in the denial will be provided free of charge upon request. If the denial is based on medical necessity or experimental treatment, an explanation of the determination will be provided free of charge upon request. Payment for claims that are fully or partially approved for benefits may be sent to you by check through U.S. mail. If a payment issued for your claim is more than 12 months outstanding, your right to the benefit may be waived. You are responsible for informing the Plan Administrator of any change of address.

Urgent Care Claims

An urgent care claim is a claim for services when a delay in treatment could seriously jeopardize your life or health or the ability to regain maximum function or, in the opinion of a physician with knowledge of your medical condition, could cause severe pain. An urgent care prior authorization is considered an urgent care claim. Because your provider is the one who initiates prior authorization with Blue Shield of California, it will usually be your provider who will request expedited processing. If a physician with knowledge of your medical condition determines that the claim is an urgent care claim as described above, then the plan will treat the claim as an urgent care claim. Urgent care claims will be decided within 72 hours after submission. Urgent care claims filed improperly or missing information may be denied.

If your urgent care claim is denied, you'll receive an explanation of why it was denied and how you can appeal (including how to request expedited review).

Concurrent Care Claims

In some cases, you may have an ongoing course of treatment approved for a specific period of time or a specific number of treatments, and you will want to extend that course of treatment. This is called a concurrent care claim or a concurrent care review. Similar to urgent care claims, your provider is typically the one who initiates a concurrent care claim with Blue Shield of California.

If your extension request is not "urgent" (as defined in the previous section), your request will be considered a new request and will be decided according to the applicable procedures and timeframes. If your request for an extension is urgent and you submit the claim at least 24 hours before the end of the course of treatment, you (or your provider) will be notified of the determination within 24 hours.

Section 9: How to Appeal

Whenever the plan makes a decision about your benefits that adversely impacts you (also known as an adverse benefit determination), you have the right to appeal. You cannot appeal changes to the plan's terms, termination of the plan, or other decisions that affect plan members beyond you and your family; appeals of an adverse benefit determination must be specific to you and/or your dependents.

Adverse benefit determinations include:

- A decision that you are not eligible to participate in the plan
- Determinations that certain services are not covered benefits
- Rescission of coverage
- Determinations that certain treatments are not medically necessary
- Termination of your membership in this plan

Some things that are not adverse benefit determinations are:

- If Rivian LLC decides to stop offering this plan to employees
- If the contribution each two-week period is increased
- If the plan is amended to exclude certain treatments

Blue Shield of California and Collective Health share the responsibility of rendering appeal determinations. This section describes your appeal rights and the steps you must take to exercise those rights with each party.

If you are confused or dissatisfied about a determination of your benefits (for example, if a particular claim has been paid at a lower rate or denied), we encourage you to contact Collective Health before filing an appeal. You are not required to call Collective Health first, but reaching out to the Member Advocate team may help clear up any preliminary questions you have about why a particular decision was made. The Member Advocate team can also help guide you as you compile the information you need to submit an appeal.

You may have someone else help you to file an appeal. If someone submits an appeal for you, it must include documentation that they are your authorized representative. The documentation must be signed by both you and the authorized representative. Contact Collective Health if you would like to request an authorized representative appointment form.

The section below explains where to submit different types of appeals. If you are still unsure of where to submit your appeal, please reach out to Collective Health for assistance. If your appeal is submitted to the incorrect party, we will coordinate to get it to the right place. Please note, the appeal determination timeline begins when the appropriate party receives the appeal.

How to Appeal Prior Authorization and Medical Necessity Determinations

Because your provider is the one who initiates prior authorizations (including urgent claims) with Blue Shield of California, it will usually be your provider who appeals if prior authorization is denied. You can choose to appeal the denial if you wish—for example, if your provider doesn't want to pursue an appeal.

You must appeal a denial of prior authorization to Blue Shield of California, not Collective Health, but if you need or want help navigating this process, you can contact Collective Health for assistance.

To appeal a prior authorization denial, first call Blue Shield of California's customer service department at (800) 219-0030, Option 1 (hearing and speech impaired members: TTY/TDD 711). Blue Shield of California will direct you to send them a letter that explains the basis for your appeal and includes any relevant documents you can provide. You can also file the grievance by mail by writing to:

Blue Shield of California Life & Health Insurance Company
Attn: Customer Service Grievances
P.O. Box 5588
El Dorado Hills, CA 95762-0011

You must begin your appeal process within 180 days of receiving the denial. Blue Shield will consider your appeal and make a decision within the applicable legal timeframes.

You have the right to an expedited decision if delay could seriously jeopardize your life or health or cause you severe pain. Urgent care appeals may be submitted by telephone or fax. Blue Shield of California will direct you through their expedited processes. If you specifically request an expedited appeal, Blue Shield will make a decision within 72 hours.

How to Appeal Non-Urgent Adverse Benefit Determinations

This section describes Collective Health's appeals process for any adverse benefit determination other than a prior authorization or medical necessity denial by Blue Shield of California (for example, if your benefits have been rescinded, or if coverage for a particular treatment has been denied because it is outside the scope of this plan).

Use this procedure for medical benefit appeals. For pharmacy appeals, reach out to Collective Health with the information below so we can help route your appeal to the right place. You must submit your appeal within 180 days of receiving the adverse benefit determination.

To appeal, you must submit the following information to Collective Health in writing:

- Enough information to identify the adverse benefit determination that is the subject of your appeal—either attach a copy of the relevant Medical Benefit Statement, or provide:
 - > Member ID
 - > Patient name
 - > Claim number
 - > Provider name

- › Date of the medical service
- Your explanation of what happened and why you believe the original decision was incorrect
- Any documents or other information that support your appeal—for example:
 - › A letter or prescription from your doctor
 - › A receipt for money you paid
 - › Relevant excerpts of your medical records

You can send the appeal submission and attachments by mail or through Messages in your Collective Health account.

Attn: Appeals Team
 Collective Health
 1557 W Innovation Way, Suite 300
 Lehi, UT 84043
 855-429-6354

Collective Health will review your appeal and issue a decision within 60 days. If a medical opinion is required, it will be provided by a medical professional appropriate for the issue being appealed. You can request copies of the information relating to your appeal, including billing and diagnosis codes, and the name and title of any experts who assisted with the determination. If Collective Health upholds the original adverse benefit determination, you will receive a notice of final adverse benefit determination that explains the reason for that decision and describes your rights. In all cases, your appeal will be reviewed by individuals who were not involved in the original determination, and who will thoroughly review your claim and come to a complete and final answer. Because of this exhaustive review, Collective Health only does one level of appeal. If your internal appeal is denied, you may have the right to an external review as described below. You have four months from the date of the most recent adverse determination to send in additional relevant information or request an external review.

External Review Program

If you are not satisfied with Collective Health’s or Blue Shield of California’s determination of your claim or internal appeal, you may have the right to request review by an independent review organization (IRO). All external reviews are facilitated by Collective Health, regardless of which party rendered the internal appeal determination. The plan has entered into agreements with three or more IROs that have agreed to perform external reviews. The external review process is available at no charge to you.

External review is available only when Collective Health’s or Blue Shield of California’s adverse benefit determination is based on one of the following:

- Medical necessity or clinical reasons;
- The plan exclusions for experimental, investigational, or unproven services;
- Rescission of coverage (coverage that was cancelled retroactively);
- Whether the Plan is complying with the nonquantitative treatment limitation provisions under certain federal laws;

- An adverse benefit determination that involves consideration of whether the Plan is complying with the surprise billing and cost-sharing protections set forth in the No Surprises Act; or
- As otherwise required by applicable law.

Every external review request should include all of the following information:

- A specific request for an external review
- The subscriber's name, patient's name, and member ID and group number
- If you have an authorized representative, that person's name and contact information
- The service that was denied
- Any new, relevant information that was not provided during the internal appeal

Appeal determinations provide information about the external review program where review requests may be submitted. A request for external review must be made within four months after you receive the internal appeal determination. An external review is the final level of appeal available under the plan.

Standard External Review

When you submit a request for standard external review, here's what will happen:

First, Collective Health will do a preliminary review of your request within five business days. This preliminary review will confirm that:

- The patient was covered by the plan at the time they received the healthcare service(s)
- The patient has finished the internal appeal process (this is called "exhaustion")
- The claim or appeal decision is eligible for external review
- All of the required information has been provided

After that, Collective Health will provide a notification to you in writing about its preliminary review. If all four criteria above are met, your case will be assigned to an IRO for review. Collective Health will randomly select from one of the contracted IROs so your review is not biased. The IRO will then confirm with you that your request has been accepted for external review.

Then, the IRO will review your case. You may send the IRO any additional information you think will be helpful within 10 business days of receiving the IRO's acceptance notice. If you submit information later than that, the IRO may (but is not required to) consider that additional information. Either way, Collective Health will give the IRO all of the documents and information that were used in making the internal appeal determination, such as:

- Internal appeal determination letter(s)
- Any other documents relied upon by Collective Health
- All other information or evidence that you or your physician submitted for consideration as part of the internal appeal

Finally, the IRO will make a decision. The IRO will provide an unbiased assessment that will not be bound by any decisions or conclusions reached in the initial appeal determination. The IRO will provide its final external review

decision to you in writing within 45 days after receipt of the request for the external review—unless the IRO requests additional time, and you agree. The notice, including the clinical basis for the determination, will be provided to you and Collective Health.

If the IRO reverses the internal appeal determination, the plan will provide coverage or payment for your claim, in accordance with the terms of the plan.

Expedited External Review

An expedited external review is just like a standard external review, except shorter. If your case qualifies for expedited external review, you can submit your request before you've completed the internal appeals process.

A case qualifies for expedited external review when the adverse benefit determination involves a medical condition where the standard review timeline would seriously jeopardize the patient's life, health, or ability to regain maximum function. Expedited external review is also available if the case concerns emergency services and the patient hasn't yet been discharged from the medical facility.

Requests for expedited external review do not need to be submitted in writing; you may request review by phone, by calling Collective Health.

Collective Health will use the quickest means to submit your case to the IRO, such as by phone or digital transmission. The IRO's decision-making process will be the same, except that the IRO will notify you within 72 hours of receiving your request. The IRO may notify you of its decision by phone; if so, you'll also receive written confirmation within 48 hours after that.

Limitation on Your Right to Sue

You generally cannot bring any legal action against the plan, the plan administrator, or Collective Health unless you first complete all the steps in the appeal process and exhaust your appeal rights. The appeal process is complete only when you have received a final determination from the plan or claims administrator.

After completing the appeal process, if you want to bring a legal action, you must do so within two years of the date you are notified of the final decision on your appeal. If you do not sue within two years, you lose any rights to bring such an action against the plan, the plan administrator, or Collective Health.

Section 10: Your Rights to Continue Coverage

This plan is sponsored by your employer; it's intended to cover you (and your dependents, if any) only while you are employed by the Company and you meet the plan's eligibility requirements. But in some circumstances, you

may have the right to continue your membership in this plan beyond the time when your coverage would otherwise end. This section describes when and how you can keep yourself and your dependents covered:-

- Continuing your benefits coverage under Consolidated Omnibus Budget Reconciliation Act (COBRA).
- Continuing your benefits coverage during uniformed service.
- Continuing your benefits coverage during a leave of absence from work.

Continuing Your Benefits Coverage Under COBRA

COBRA is a federal law that gives you and your family the opportunity to extend your Rivian LLC healthcare benefits in certain circumstances where your coverage would otherwise end. This section describes your COBRA rights and responsibilities. You may also receive a separate notice from Rivian LLC's COBRA administrator, which describes COBRA in more detail.

What is COBRA? When something happens that would cause your coverage under this plan to end (for example, if you lose your job with the Company), COBRA may give you the right to a temporary extension of your coverage. COBRA allows you to continue coverage only in certain circumstances (called qualifying life events), and only if you and your dependents meet certain criteria (if you are qualified beneficiaries). To get COBRA coverage, you will have to follow very specific rules for notifying the plan, you may have to pay more than your normal employee contribution, and you will have to pay on time each two-week period until your COBRA coverage ends. While you have COBRA coverage, your right to participate in open enrollment also continues.

Who is in charge of COBRA administration? Rivian LLC uses a company named Infinisource (infinisource) to administer its COBRA program. If you experience a qualifying life event, infinisource will send you a COBRA packet with information and election instructions. If you elect to receive COBRA benefits, you will send your payments to infinisource, and they may reach out to you directly as part of their administration responsibilities. You should contact infinisource with any COBRA-specific questions, or reach out to Collective Health for general assistance.

infinisource

PO Box 889

Coldwater, MI 49036

517-306-2177

<https://secure.myisolvedbenefits.com/qbclient/login.aspx>

What are the qualifying life events that trigger COBRA rights? A qualifying life event is one of the following events, which would cause you or your dependents to lose your Rivian LLC healthcare benefits:

- If you quit your job at the Company, or if you are fired (except if you are fired for gross misconduct).
- If your work hours are reduced enough that you are no longer eligible for benefits under this plan.
- If your marriage ends by divorce or legal separation.
- If your dependent child stops being eligible for benefits under this plan (because they turn age 26 or are no longer disabled).
- If you become entitled to Medicare and this results in you losing coverage under this plan.

- In the case of your dependents' rights to continue coverage, if you die.

If you and/or your dependents experience a qualifying life event, you each may have a right to continue coverage under this plan.

Who are the qualified beneficiaries who have COBRA rights? You (an employee of the Company), your spouse, and/or your children (including Qualified Medical Child Support Order children) are qualified beneficiaries if you were each enrolled in this plan the day before the qualifying life event happened, and if the qualifying life event caused you to lose coverage under this plan.

For example: if you lose your job at the Company, your coverage and your enrolled dependents' coverage will terminate. All of you will be qualified COBRA beneficiaries.

Another example: if you divorce your dependent spouse but retain custody of your children, your spouse's coverage will terminate, but yours (and your enrolled children's) will not. Your spouse will be the only qualified COBRA beneficiary.

If you are covered by COBRA, and you have a child (naturally or through adoption) during your COBRA coverage, your new child is also a qualified beneficiary with COBRA rights.

You can elect to receive COBRA coverage even if you are already entitled to Medicare or you are already covered under another group health plan. However, keep in mind:

- If you are eligible for or enrolled in Medicare, this plan may reduce its benefits as if you were covered by Medicare.
- If you are covered under another plan, your COBRA coverage may be secondary.

How much will it cost me to have COBRA coverage? Rivian LLC will not subsidize your healthcare benefits under this plan. Your COBRA packet will tell you exactly what your COBRA premium will be.

What do I have to do to get COBRA coverage? Your notice responsibilities and the amount of time you have to elect COBRA coverage will vary depending on what qualifying life event you experience.

If you get divorced or separated, or if your dependent child loses eligibility:

- You must notify Rivian LLC's Benefits Team in writing within 30 days of the qualifying life event.
- You must provide the notice form to Rivian LLC within 60 days of the qualifying life event. **THERE ARE NO EXCEPTIONS:** if you miss the 60-day notice window, all qualified beneficiaries will lose their right to elect COBRA.
- If your qualifying life event was the end of your marriage, you may be required to provide a copy of your legal divorce decree or legal separation document to Rivian LLC.
- Once you notify Rivian LLC of the qualifying life event, the COBRA Administrator will send you a COBRA packet with election forms/instructions which you must return by the deadline specified in the packet.

- You must pay your COBRA premium within 45 days of the day you elect COBRA. THERE ARE NO EXCEPTIONS: if you miss the 45-day payment window for your first payment, all qualified beneficiaries will lose their COBRA benefits.

If you lose your job, your hours are reduced, or you become entitled to Medicare:

- You do not need to notify anyone of your qualifying life event or request materials. You should automatically receive a COBRA packet, including election paperwork, in the mail from infinisource shortly after your qualifying life event. Your packet will have all of the forms and instructions you need to make your election.
- You must return your election form within 60 days of the date you receive your COBRA packet or the date your coverage would terminate, whichever is later.
- You must pay your COBRA premium within 45 days of the day you elect COBRA. THERE ARE NO EXCEPTIONS: if you miss the 45-day payment window for your first payment, all qualified beneficiaries will lose their COBRA benefits.

Notice or election by any other method is not acceptable. You must follow the procedures exactly to ensure you and your dependents receive your COBRA coverage. Contact infinisource with any specific questions, or reach out to Collective Health for general guidance.

How long does COBRA coverage last? The amount of time you can keep COBRA benefits will vary based on what qualifying life event you experience.

- If you lose your job or have a reduction in work hours, you have up to 18 months of COBRA coverage.
 - › If your family has a second qualifying life event during these 18 months—if your dependent child loses eligibility, your marriage ends, you enroll in Medicare, or you die—your dependents' coverage will be extended to 36 months from the date of the original qualifying life event. The same notice requirements apply.
 - › If you or your dependents are determined to have been disabled (for Social Security disability purposes) at the time of, or within 60 days after, the COBRA qualifying life event, you may extend your COBRA coverage for all qualified beneficiaries for up to 29 months total, from the date of the original qualifying life event. You must notify infinisource of the disability determination within 60 days of the disability determination or the qualifying life event, whichever is later (and before the expiration of the original 18-month period).
- If you became entitled to Medicare while an active employee of the Company and then, within 18 months, lose your job or have a reduction in work hours, your spouse or dependents will have up to 36 months of COBRA coverage from the date you became entitled to Medicare.
- If you have a divorce or legal separation, your dependent loses dependent status, you enroll in Medicare or you die, you (and your family members that are qualified beneficiaries) have up to 36 months of COBRA coverage.

In some cases, your COBRA coverage will end before your 18, 29, or 36 months are up. Your coverage will terminate immediately:

- If Rivian LLC stops providing healthcare benefits to its employees.
- If you don't pay your COBRA premium on time. (After the first payment, which must be on time, you will have a 30-day grace period for remaining payments.)
- On the day you begin coverage under another group health plan after electing COBRA coverage.
- When you first enroll in Medicare after electing COBRA coverage.
- For cause under the plan (such as if you commit fraud), to the extent permitted by law.
- If Social Security makes a final determination that you or your dependent is not disabled, and this disability was the basis for your COBRA coverage.

I still don't understand COBRA. Help? You're not alone—COBRA can be very confusing, and the procedures you must follow to make sure you retain your COBRA rights are very specific. Don't hesitate to ask questions: contact infinisource, reach out to Collective Health, or ask Rivian LLC's Benefits Team if you need assistance.

Continuing Your Benefits Coverage During Uniformed Service

USERRA (the Uniformed Services Employment and Reemployment Rights Act) protects the job rights of individuals who—voluntarily or involuntarily—leave their jobs to serve in this country's uniformed services. This protection extends to the healthcare benefits that you received as part of your employment.

If you leave your job to perform qualifying service, you have the right to continue your existing employer-sponsored health plan coverage for you and your dependents (if any) for up to 5 years while you serve. (USERRA continuation coverage will run concurrently with any COBRA continuation coverage.) You must notify Rivian LLC or Collective Health that you want USERRA coverage within 60 days of your first day of qualifying service (in other words, within 60 days from the first day you are absent from work because you are performing service). Your coverage will be retroactive to your first day of qualifying service. Unlike COBRA, USERRA doesn't provide independent continuation rights to your dependents: they will only be eligible for continued coverage if you elect USERRA coverage for yourself. Any USERRA coverage you have runs concurrently with any rights to COBRA coverage.

USERRA coverage requires you to pay for your continued benefits. If your service is for less than 31 days, you must pay the same employee contribution that you would usually pay while employed. If your service is for 31 days or more USERRA requires you to pay the USERRA premium, which is the cost of your benefits without the Company's subsidy, plus a 2% administration fee. You will be provided the USERRA premium amount when you inform the plan that you want USERRA coverage. Payment is due on the first day of the month, and you will have a 30-day grace period to make each payment. If you fail to make your payment on time (including the grace period), your coverage will be terminated, and cannot be reinstated until you return to work.

Your USERRA coverage may be terminated if:

- Rivian LLC stops providing group health coverage to its employees.

- You fail to return from service or re-apply for employment with the Company.
- There is good cause to terminate your coverage under the terms of this plan (for example, if you submit fraudulent claims).

Even if you don't elect to continue coverage during your service, you have the right to be reinstated in your employer-sponsored health plan when you are re-employed. However, the plan will not cover service-connected illnesses or injuries (which should be covered by your military insurance).

Continuing Your Benefits Coverage During a Leave of Absence from Work

If you take a leave of absence from work, you may be able to continue receiving coverage under this plan, in accordance with your company's policy, for yourself and any dependents, during your leave. Your specific rights and responsibilities are described in the governing documents for Rivian LLC's employee benefits plans. Contact Rivian LLC's Benefits Team for more information about your rights to continue coverage during a leave of absence, including whether you must pay the full cost of coverage and whether your coverage will be reinstated when you return to work.

Family and Medical Leave: This plan will comply with the Family and Medical Leave Act of 1993 (FMLA) and the Department of Labor regulations that implement FMLA, along with applicable state and local leave laws. The FMLA provides eligible employees up to 12 work weeks of unpaid, job-protected leave in a 12 month period. While on FMLA leave, your coverage will continue on the same terms (and at the same cost to you bi-weekly) as you had before your leave began, for the full period of your FMLA leave. If you choose to end your coverage for the period of your FMLA leave or other legally mandated leave, your coverage will be reinstated when you return to work.

Other employer-approved leave of absence: If you take a leave of absence that is approved by Rivian LLC and that is a paid leave (meaning you continue receiving your wages while you are on leave), your coverage will continue on the same terms (and at the same cost to you bi-weekly) as you had before your leave began. This is true if, for example, you take a statutory, parental, medical, or other contractually protected leave of absence.

If you take a personal unpaid leave of absence during your employment, Rivian LLC may continue its contribution towards the cost of your health plan. Contact Rivian LLC's Benefits Team for more information about continuing your coverage during an unpaid leave of absence.

While you are on leave, you will have the same rights to participate in open enrollment as all other participating employees who are not on leave. This means that if open enrollment falls during your leave, you will still be able to make elections for coverage for the next plan year, as long as you and your dependents still meet the eligibility requirements. Contact Rivian LLC's Benefits Team for information on your open enrollment rights during a leave of absence.

All of these determinations will be made in accordance with Rivian LLC's leave of absence policies. Contact Rivian LLC's Benefits Team for information about how you can continue coverage while you are on leave.

Section 11: Coordination of Benefits

This section describes how benefits under this plan will be coordinated with any other healthcare plan that provides benefits to you or your dependents. For example, if you are a member of this plan and also enrolled as a dependent on your spouse's employer-sponsored health plan, this plan will coordinate its benefits with your other plan's benefits. One plan will pay out full benefits first (called primary), and then the other plan will begin paying benefits (called secondary), until all of the benefits are exhausted or until the allowed amount for your care is paid. Your total benefits from all of your healthcare plans will never exceed the actual cost of your care.

The rules governing who pays primary and who pays secondary are different depending on the other healthcare benefits plan you have. This section lays out those rules. If you are confused or have any questions, you can contact Collective Health for guidance.

Definitions

Allowable expense means any health care expense that is covered in full or in part by any of the plans covering the person. This includes any coinsurance, copayments, or deductible the plans may apply.

- An expense or a portion of an expense that is not covered by any of the plans is not an allowable expense.
- Any expense that a provider by law or in accordance with a contractual agreement is prohibited from charging a covered person is not an allowable expense.
- When a plan provides benefits in the form of services, the reasonable cash value of each service will be considered an allowable expense and a benefit paid.
- The amount of the reduction may be excluded from allowable expense when a covered person's benefits are reduced under a primary plan because the covered person:
 - Does not comply with the plan provisions concerning second surgical opinions or precertification of admissions for services; or
 - Has a lower benefit for services rendered by out-of-network providers.

Birthdate means the month and day in a calendar year and does not include the year in which an individual is born.

Claim means a request that plan benefits be provided or paid.

COBRA means Consolidated Omnibus Budget Reconciliation Act of 1985. COBRA coverage is provided under a right of continuation pursuant to this federal law.

Coordination of benefits or *COB* means a procedure establishing the order in which plans will pay their claims, and permitting secondary plans to reduce their benefits so that the combined benefits of all plans do not exceed total allowable expenses.

Custodial parent means:

- (a) The parent awarded custody of a child by a court decree; or

- (b) In the absence of a court decree, the parent with whom the child resides more than one half of the calendar year without regard to any temporary visitation.

Plan means a form of coverage with which coordination is allowed. Separate parts of a plan for members of a group that are provided through alternative contracts that are intended to be part of a coordinated package of benefits are considered one plan and there is no "COB" among the separate parts of the plan.

The term *Plan* does not include:

- Hospital indemnity benefits or other fixed indemnity coverage;
- Accident only coverage or specified accident coverage;
- A supplemental sickness and accident policy excluded from coordination of benefits;
- School accident-type coverage;
- Benefits provided in long term care insurance policies for non-medical services, for example, personal care, adult day care, homemaker services, assistance with activities of daily living, respite care and custodial care or for contracts that pay a fixed daily benefit without regard to expenses incurred or the receipt of services;
- Medicare supplement policies; or
- A state plan under Medicaid, or other governmental plan when, by law, its benefits are in excess of those of any private insurance plan or other non-governmental plan.

Primary plan means a plan whose benefits for a person's health care coverage will be determined without taking the existence of any other plan into consideration. A plan is a primary plan if either of the following conditions is true:

- (a) A plan either does not contain order of benefit rules, or has rules which differ from those permitted by this rule; or
- (b) All plans which cover the person use the order of benefits determination required by this rule, and under this rule that plan determines its benefits first.

Secondary plan means any plan which is not a primary plan. If a person is covered by more than one secondary plan, the order of benefit determination rules in this section will determine the order in which their benefits are determined in relation to each other.

Order of Benefit Determinations

Order of benefits will be determined by the first applicable provision set forth in this paragraph:

Non-dependent or dependent. The benefits of a plan covering the person as an employee, member, insured, subscriber or retiree, other than as a dependent, will be determined before those of a plan which covers the person as a dependent. However, the benefits of a plan covering the person as a dependent will be determined before the benefits of a plan covering the person as other than a dependent if the person is a Medicare beneficiary. Please see the rules regarding Medicare coordination of benefits in this Plan.

Dependent child covered under more than one plan. Unless there is a court decree stating otherwise, plans covering a dependent child will determine the order of benefits as follows:

- (a) For a dependent child whose parents are married (not separated or divorced) or are living together, whether or not they have ever been married:
 - i. The plan of the parent whose birthday falls earlier in the calendar year is the primary plan;
 - ii. If both parents have the same birthday, the plan which has covered the parent for a longer period of time is the primary plan;
- (b) For a dependent child whose parents are divorced or separated or are not living together, whether or not they have ever been married:
 - i. If the specific terms of the court decree state that one of the parents is responsible for the health care expenses or health care coverage of the child, and the plan of that parent has actual knowledge of those terms, that plan is primary. If the parent with responsibility has no health care coverage for the dependent child's health care expenses, but that parent's spouse does, that parent's spouse's plan is the primary plan. This item will not apply with respect to any plan year during which benefits are paid or provided before the entity has actual knowledge of the court decree provision.
 - ii. If a court decree states that both parents are responsible for the dependent child's health care expenses or health care coverage, the birthday rule applies.
 - iii. If the specific terms of the court decree state that the parents will share joint custody, without stating that one of the parents is responsible for the health care expenses or health care coverage of the child, the plans covering the child will be subject to the birthday rule.
 - iv. If there is no court decree allocating responsibility for the child's health care expenses or health care coverage, the order of benefits for the child are as follows:
 - a) The plan covering the custodial parent;
 - b) The plan covering the custodial parent's spouse;
 - c) The plan covering the non-custodial parent; and then
 - d) The plan covering the non-custodial parent's spouse.
- (c) For a dependent child covered under more than one plan of individuals who are not the parents of the child, the order of benefits will be determined, as applicable, as if those individuals were the parents of the child.

Active employee or retired or laid-off employee. The benefits of a plan which covers a person as an active employee who is neither laid off nor retired, or as that active employee's dependent, is the primary plan. If the other plan does not have this provision, and if, as a result, the plans do not agree on the order of benefits, this provision will be ignored.

Coverage provided an individual as a retired worker and as a dependent of that individual's spouse as an active worker will be determined under the non-dependent/dependent rules above.

COBRA or state continuation coverage. If a person whose coverage is provided under a right of continuation pursuant to federal or state law also is covered under another plan, the following will be the order of benefit determination:

- The plan covering the person as an employee, member, subscriber or retiree (or as that person's dependent) is the primary plan;
- The continuation coverage provided pursuant to federal or state law is the secondary plan.

Longer or shorter length of coverage. If none of the preceding provisions determines the order of benefits, the plan which has covered the person for the longer period of time is the primary plan and the plan which covered that person for the shorter period of time is the secondary plan. For the purposes of this provision:

- (a) The time covered under a plan is measured from the claimant's first date of coverage under that plan, or, if that date is not readily available for a group plan, the date the claimant first became a member of the group covered by that plan will be used as the date from which to determine the length of time the person's coverage under the present plan has been in force;
- (b) Two successive plans will be treated as one if the covered person was eligible under the second plan within twenty-four hours after coverage under the first plan ended;
- (c) The start of a new plan does not include:
 - i. A change in the amount or scope of a plan's benefits;
 - ii. A change in the entity that pays, provides or administers the plan's benefits; or
 - iii. A change from one type of plan to another, such as, from a single plan to a multiple employer plan.

If none of the preceding rules determines the order of benefits, the allowable expenses will be shared equally between the plans.

Determination of Benefits

If this plan is the primary payer for your claim, it will pay or provide its benefits as if the secondary plan does not exist.

If this plan is the secondary payer for your claim, these steps are followed to calculate the secondary payment:

1. When plans have differing allowable expenses, the lower allowable expense will be used. When this plan is secondary to Medicare, Medicare allowable expense will be used.
2. The secondary plan will calculate its benefits, including any deductible, copay, and coinsurance, in absence of the primary plan, using the allowable expense determined in step 1. This benefit amount is the secondary plan's standard benefit amount.
3. The secondary plan will calculate the member liability by subtracting the primary plan paid amount from the allowable expense determined in step 1.

4. The secondary plan will pay the member liability calculated in step 3, but no more than the standard benefit amount calculated in step 2.

The secondary plan will not pay any amount over its standard benefit amount calculated using the lower or Medicare allowable expenses. In no event, when combined with the amount paid by the primary plan, will payments by the secondary plan exceed one hundred per cent of the lower or Medicare expenses allowable under the provisions of the applicable policies and contracts. A secondary plan will not be required to pay for services unless such services are received in accordance with the rules and provisions outlined in its policy, contract or certificate. Any deductible calculated in the secondary plan's standard benefit amount will contribute to your secondary plan's accumulators.

If the primary plan does not cover a service that is covered by the secondary plan. The secondary plan will pay or provide benefits as if it were the primary plan when a covered person for that service.

Nothing in these rules will be construed to prevent a third party payer and a provider from entering into an agreement under which the provider agrees to accept, as payment in full from any or all plans providing benefits to a beneficiary, an amount which is less than the provider's regular charges.

Medicare Coordination of Benefits

If this plan covers you as a retiree, Medicare pays first.

If you are 65 or older and have group health plan coverage as an active employee under you or your spouse's current employment and the employer has 20 or more employees, this plan pays first.

If you are 65 or older, have group health plan coverage based on your or your spouse's current employment, and the employer has fewer than 20 employees, Medicare pays first.

If you are under 65 and have a disability, have group health plan coverage based on your or a family member's current employment, and the employer has 100 or more employees, this plan pays first.

If you are under 65 and have a disability, have group health plan coverage based on your or a family member's current employment, and the employer has fewer than 100 employees, Medicare pays first.

If you are under 65 and have group health plan coverage based on your or a family member's current employment, and you are eligible for Medicare because of End-Stage Renal Disease (ESRD) (permanent kidney failure requiring dialysis or a kidney transplant), this plan pays first for the first 30-months after you become eligible to join Medicare.

If you are under 65 and you are eligible for Medicare because of ESRD and are on COBRA, COBRA pays primary for the first 30-months after you become eligible to join Medicare.

If you are 65 or older and covered by Medicare and COBRA, Medicare pays primary.

If you are disabled and covered by Medicare and COBRA, Medicare pays primary.

Medicaid and Tricare Coordination of Benefits

This plan pays first. Medicaid and Tricare are secondary payers.

No Fault Liability Insurance

No-fault or liability insurance pays primary for accident or other situation-related health care services claimed or released. This plan pays secondary.

Travel Insurance

If you have travel insurance with medical coverage, the order of payment will be determined by the applicable state regulations and the coordination of benefits rules of your travel insurance.

Section 12: The Plan's Right to Repayment

In some circumstances, this plan will be entitled to a refund for some or all of the benefits it pays for your medical care—for example, because a third party is responsible for your injuries, your provider over-billed the plan, the plan made a payment in error, or you engaged in fraudulent or similar activity. This section describes the plan's rights to seek recovery from the person responsible for your injuries and refunds of overpayments.

Read this section carefully, because it describes your obligations to the plan and the potential consequences of not meeting those obligations.

Recovery from the Person Responsible for Your Injuries

Your illness or injury may be someone else's fault. For example, if you are in a car accident and you dislocate your shoulder, the other driver may be held responsible for the accident and for your resulting injuries. The plan may pay for the treatment of your dislocated shoulder in the first instance after your accident. But if you receive money from the person responsible for your injuries, the plan is entitled to be paid back from those proceeds. Even if you choose not to pursue your claim, the plan is entitled to seek recovery from the person who is financially responsible for your injuries (in the car accident example, this could be the other driver or his insurance company or even your own insurance company).

This section describes the rules that apply when another person or entity (a "third party") may be responsible for your injury or illness. Third party includes, but is not limited to, no-fault auto coverage, personal injury protection coverage, medical payment coverage, uninsured and underinsured motorist coverage, and third-party assets and insurance coverage. The rights and obligations described in this section apply to you and also independently to your dependents.

By accepting healthcare benefits under this plan, you agree to automatically assign to the plan any rights you may have to recover from third parties for your injuries.

- The plan has the right to repayment for the full cost of your care (both medical and pharmacy), from the first dollar you recover, up to 100% of what the third party pays you. But the plan will not seek recovery for amounts over what the plan paid for your care.
- The plan is entitled to any funds you recover from the third party, even if they are labeled as something other than medical costs, such as “non-economic damages” or “punitive damages.”
- The plan has the right to recover funds even if you are not made whole. The “make whole” doctrine does not apply.
- The plan is not required to reimburse you for any attorneys’ fees or costs that you incur during the process of seeking damages from a third party. The “common fund,” “fund,” or “attorneys’ fund” doctrines do not apply.
- Whether or not you decide to pursue a claim against the third party responsible for your illness or injury, the plan can make its own claim against the third party.
- You must cooperate with the plan’s efforts to seek recovery from a responsible third party. Such cooperation includes, but is not limited to, the following, and you must:
 - › Respond to any requests for information about any accidents or injuries. These requests may come from someone other than Collective Health.
 - › Provide any relevant information requested.
 - › Sign, and deliver, any required documents.
 - › Notify the plan of any legal claims you may have against third parties for your injuries or illness.
 - › Participate as needed in the plan’s efforts to recover funds, including participating in medical examinations and appearing at legal proceedings (such as depositions or court hearings).
 - › If requested, assign to the plan all rights of recovery you have against third parties, to the extent the plan paid benefits to you.
- You may not settle or release your claims against the third party without first obtaining the consent of the plan administrator.
- If you receive any payment from a third party, and the plan claims that those funds are owed to the plan, you must hold those funds in trust—either in a separate bank account in your name, or in your attorney’s trust account. You must serve as trustee over those funds, to the extent the plan paid benefits to you.
- You must promptly reimburse the plan if you receive any recovery related to your injuries or illness.
- The plan’s rights under this section apply even if you die as a result of your injuries, if a third party is responsible to your survivors.

If a child receives benefits from the plan for an illness or injury caused by a third party, then these rules apply to the parents, guardians, or other representatives of that child.

If you fail to meet your obligations under this section, the plan may refuse to pay benefits for your injuries, may reduce your future benefits until the plan has been fully repaid, or otherwise seek payment or reimbursement from you as otherwise permitted by applicable law.

Refund of Overpayments

When you need medical treatment, this plan may pay benefits first and ask questions later so that your care is not unnecessarily delayed. Sometimes, this approach may result in the plan paying more for your care than it should. This is called overpayment.

You or your provider may need to submit specific information with a claim, such as medical information and coordination of benefits information. The plan cannot always wait until all of the information has been submitted, or verify the accuracy of all the information, before the claim is treated as filed. For example, the plan may pay a physician's invoice for your treatment, and later discover that the invoice was billed for services you didn't receive. Or, the plan may pay the provider and reimburse you for the same treatment. In any case where the plan pays more than it should (even if the mistake was ours), the plan may seek a refund or other overpayment recovery.

In the case of overpayment, the plan has the right to seek a refund from you, your physician, a medical facility, another health benefit plan, or other person or entity as appropriate. You agree, as a member of this plan, to refund the plan or have your future claims offset if you receive the overpayment, and to assist the plan in recovering overpayments from others.

If you fail to meet your obligations under this section, the plan may refuse to pay benefits for your injuries or may reduce your future benefits until the plan has been fully repaid.

Section 13: Changes to This Plan's Terms

Rivian LLC (as the plan's sponsor) reserves the right to change, interpret, modify, withdraw or add benefits to, or terminate this plan—at any time, in its sole discretion, and without your approval. Any amendments, changes, or termination are effective on the date specified by Rivian LLC. If the terms of this plan or its costs change substantially, you may be given a right to change your enrollment selection mid-year.

If this plan is terminated, your rights and benefits are limited to the healthcare services you incurred before termination. Rivian LLC may set a deadline for submission of claims after termination of the plan.

Any amendment to or termination of the plan will be made in writing, and you will receive notice of termination or any material modification to the plan. No one has the authority to make any oral modification to this plan's terms.

Section 14: Plan Administration

Plan Administrator's Responsibilities

Rivian, LLC (referred to as "Rivian LLC") is the sponsor of this plan. Rivian LLC is also the plan administrator for this plan. At its discretion, Rivian LLC may appoint an individual or committee to serve as plan administrator.

The plan administrator has the sole and exclusive discretion to:

- Interpret this SPD;
- Develop policies, practices, and procedures for this plan; and
- Administer this plan in accordance with those policies, practices, and procedures

The plan administrator will exercise its discretion and fulfill its responsibilities in accordance with the provisions of ERISA. The plan administrator may delegate some of its responsibilities to Collective Health or to other individuals or entities as appropriate. Collective Health is the claims administrator. This plan is self-insured; therefore, Collective Health is not an insurer and is not responsible for the payments of benefits or claims.

The plan administrator serves without compensation. However, all expenses for administration of the plan (including compensation for hired services) will be paid by the plan, unless paid by Rivian LLC.

Plan Information Summary

Plan name	PPO 500 plan, a component part of the Rivian, LLC Welfare Benefit Plan
Plan sponsor's Employer Identification Number (EIN)	844942307
Plan number	501
Plan year	January 1 through December 31
Type of plan	Group health plan
Type of administration	Self-insured, with Collective Health serving as the third-party administrator
Plan administrator	Rivian, LLC Employee Benefit Plan Committee 14600 Myford Rd. Irvine, CA 92606 888-748-4261
Plan sponsor	Rivian, LLC 14600 Myford Road Irvine, CA 92606
Agent for legal service	Rivian, LLC Employee Benefit Plan Committee 14600 Myford Rd. Irvine, CA 92606 888-748-4261
Named fiduciary	Rivian, LLC 13250 N. Haggerty Rd. Plymouth, MI 48170
Medical claims administrator	Attn: Collective Health Claims Administrators Collective Health Administrators, LLC 1557 W Innovation Way, Suite 300 Lehi, UT 84043 855-429-6354 Not an insurer; does not guarantee benefits

<p>Funding medium and contributions</p>	<p>This plan is self-insured: benefits are paid from the general assets of the plan sponsor (Rivian, LLC) and not guaranteed under an insurance policy or contract.</p> <p>The operating expenses for this plan are paid with contributions by the plan sponsor (Rivian, LLC) and contributions by participating employees. Employee contributions will be used first to cover benefits under the plan.</p>
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Section 15: Legal Provisions and Your Legal Rights

Your ERISA Rights

As a participant in this plan, you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 (ERISA). ERISA provides that all plan participants shall be entitled to:

- Receive information about your plan and benefits

You may examine, without charge, at the plan administrator's office and at other specified locations, all documents governing the plan.

You may obtain, upon written request to the plan administrator, copies of documents governing the operation of the plan and updated SPD. The plan administrator may make a reasonable charge for the copies.

- Continue group health plan coverage

You may continue healthcare coverage for yourself, your spouse, or your dependents if there is a loss of coverage under the plan as a result of a qualifying life event. You or your dependents may have to pay for such coverage. Review this SPD and the documents governing the plan on the rules governing your COBRA continuation coverage rights.

- Prudent actions by plan fiduciaries

In addition to creating rights for plan participants, ERISA imposes duties upon the people who are responsible for the operation of the employee benefit plan. The people who operate your plan, called "fiduciaries" of the plan, have a duty to do so prudently and in the interest of you and other plan participants and beneficiaries. No one, including your employer or any other person, may fire you or otherwise discriminate against you in any way to prevent you from obtaining a welfare benefit or exercising your rights under ERISA.

- Enforce your rights

If your claim for a welfare benefit is denied or ignored, in whole or in part, you have a right to know why this was done, to obtain copies of documents relating to the decision without charge, and to appeal any denial, all within certain time schedules.

Under ERISA, there are steps you can take to enforce the above rights. For instance, if you request a copy of plan documents from the plan and do not receive them within 30 days, you may file suit in a Federal court. In such a case, the court may require the plan administrator to provide the materials and pay you up to \$110 a day until you receive the materials, unless the materials were not sent because of reasons beyond the control of the Administrator. If you have a claim for benefits which is denied or ignored, in whole or in part, you may file suit in a state or Federal court. In addition, if you disagree with the plan's decision or lack thereof concerning the qualified status of a domestic relations order or a medical child support order, you may file suit in Federal court. If it should happen that plan fiduciaries misuse the plan's money, or if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in a Federal court. The court will decide who should pay court costs and legal fees. If you are successful, the court may order the person you have sued to pay these costs and fees. If you lose, the court may order you to pay these costs and fees, for example, if it finds your claim is frivolous.

- Assistance with your questions

If you have any questions about this plan, you should contact the plan administrator. If you have any questions about this statement or about your rights under ERISA, or if you need assistance in obtaining documents from the plan administrator, you should contact the nearest office of the Employee Benefits Security Administration, U.S. Department of Labor, listed in your telephone directory or the Division of Technical Assistance and Inquiries, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue N.W., Washington, D.C. 20210. You may also obtain certain publications about your rights and responsibilities under ERISA by calling the publications hotline of the Employee Benefits Security Administration.

Your HIPAA Privacy Rights

Federal regulations under the Health Insurance Portability and Accountability Act (HIPAA) require group health plans to safeguard the privacy of your protected health information (PHI). However, as explained below, the plan may use and disclose PHI, including your PHI, in some cases.

PHI is data about a past, present or future physical or medical condition, treatment received, or payment for healthcare that also identifies the person it relates to. Your PHI will not be used or disclosed by the plan without a written authorization from you, except as described in the HIPAA notice of privacy practices you received from the plan. The plan is allowed to use or disclose PHI for a variety of reasons, including (but not limited to): for treatment, payment and healthcare operations, pursuant to your authorization, for public health purposes, to Rivian LLC as the plan sponsor for its plan administrative purposes, as required by law, and as described in the HIPAA notice of privacy practices. If the plan discovers an unauthorized access, use, disclosure, modification, or destruction of your PHI (also called a "breach"), the plan will notify you.

You and your covered dependents will have the rights set forth in the plan's HIPAA notice of privacy practices and any other rights and protections required under HIPAA. The notice may periodically be revised.

The plan's privacy practices and your rights under HIPAA are contained in the notice of privacy practices that has been distributed to you. To request a copy of the plan's notice of privacy practices, you may contact the plan's Privacy Officer, whose contact information is provided below. You may receive the notice of privacy practices by email if you wish.

The plan has established a complaint procedure concerning the handling of PHI, which is explained in the notice of privacy practices. All complaints or issues raised by plan members with respect to the use of their PHI must be submitted in writing to the Privacy Officer.

James Gregoire
14600 Myford Road
Irvine, California 92606
jgregoire@rivian.com
1-888-748-4261

A response will be provided within a reasonable period of time, including time to investigate and resolve any issues, after the receipt of the written complaint. The Privacy Officer has full discretion in resolving the complaint and making any required interpretations and factual determinations. The decision of the Privacy Officer will be final and be given full deference by all parties.

Nondiscrimination Policy

This plan will not discriminate against any individual based on race, color, religion, national origin, disability, gender, sexual orientation, or age. This plan will not establish rules for eligibility based on health status, medical condition, claims experience, receipt of healthcare, medical history, evidence of insurability, genetic information, or disability.

This plan intends to be nondiscriminatory and to meet the requirements under applicable provisions of the Internal Revenue Code of 1986. If the plan administrator determines before or during any plan year that this plan may fail to satisfy any nondiscrimination requirement imposed by the Code or any limitation on benefits provided to highly compensated individuals, the plan administrator shall take such action as the plan administrator deems appropriate, under rules uniformly applicable to similarly situated covered employees, to assure compliance with such requirements or limitation.

Newborns' and Mothers' Health Protection Act

Group health plans and health insurance issuers generally may not, under Federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, Federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and

issuers may not, under Federal law, require that a provider obtain authorization from the plan or the issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours).

Qualified Medical Child Support Order Procedures

The plan will provide benefits as required by any Qualified Medical Child Support Order (QMCSO), as defined in ERISA Section 609(a) or National Medical Support Notice. For a copy of the plan's QMCSO procedures, please contact Rivian LLC's Benefits Team. The healthcare components of the plan will also provide benefits to dependent children placed with you for adoption under the same terms and conditions as apply in the case of dependent children who are your natural children, in accordance with ERISA Section 609(c).

Women's Health and Cancer Rights Act

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- Prostheses; and
- Treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under this plan. For more information, please contact Collective Health.

Mental Health Parity and Addiction Equity

Pursuant to the Mental Health Parity and Addiction Equity Act of 2008, as amended, this plan applies its terms uniformly and enforces parity between covered medical/surgical and covered mental health or substance use disorder benefits. Claims that are billed with a primary or principal diagnosis code categorized by the International Statistical Classification of Diseases and Related Health Problems (ICD-10) as a mental health condition, behavioral health condition, or substance use disorder are adjudicated as mental health claims. For further details, please contact Collective Health.

Genetic Information Nondiscrimination Act

This plan will be operated and maintained in a manner consistent with the Genetic Information Nondiscrimination Act, which provides federal protection from genetic discrimination in health insurance and employment.

Affordable Care Act

This section describes some of the applicable provisions of the federal healthcare reform laws (known as the Affordable Care Act). These provisions have been incorporated into the plan.

- You can cover your adult children to age 26.
- You do not need prior authorization to see an in-network OB/GYN provider.
- If your medical coverage requires you to designate a primary care physician, you have the right to designate any in-network primary care physician accepting new patients and may designate an in-network pediatrician for your children.
- You may seek emergency medical services at an in-network or out-of-network provider without having to obtain prior authorization and with the same cost sharing.
- Your medical coverage cannot be retroactively cancelled, unless you fail to timely pay premiums or commit intentional misrepresentation or fraud or as otherwise permitted by applicable law. In other circumstances, you will generally be provided advance notice of cancellation.
- There are no pre-existing condition exclusions and no aggregate annual or lifetime limits on essential health benefits.
- You are not required to pay a co-payment or other cost sharing for in-network preventive and wellness services, such as routine exams, immunizations, mammograms, and routine baby care (see www.healthcare.gov for more information).
- The plan provides minimum value and is affordable as required under the Affordable Care Act.
- You may be entitled to external review of certain healthcare claims. More detailed information may be found in Section 9.

Appendix A: Information About the Extended Blues Network

This information is provided by Blue Shield of California and describes benefits you may receive through the BlueCard Program.

Out-of-Area Services

Overview

The Administrator has a variety of relationships with other Blue Cross and/or Blue Shield Plans Licensees. Generally, these relationships are called Inter-Plan Arrangements and they work based on rules and procedures issued by the Blue Cross Blue Shield Association. Whenever you receive Services outside of California, the claims for these services may be processed through one of these Inter-Plan Arrangements described below.

When you access Covered Services outside of California, but within the United States, the Commonwealth of Puerto Rico, or the U. S. Virgin Islands (BlueCard® Service Area), you will receive the care from one of two kinds of providers. Participating providers contract with the local Blue Cross and/or Blue Shield Licensee in that other geographic area (Host Blue). Non-participating providers don't contract with the Host Blue. The Administrator's payment practices for both kinds of providers are described below.

Inter-Plan Arrangements

Emergency Services

Members who experience an Emergency Medical Condition while traveling outside of California should seek immediate care from the nearest Hospital. The Benefits of this plan will be provided anywhere in the world for treatment of an Emergency Medical Condition.

BlueCard Program

Under the BlueCard® Program, benefits will be provided for Covered Services received outside of California, but within the BlueCard Service Area (the United States, Puerto Rico, and U.S. Virgin Islands). When you receive Covered Services within the geographic area served by a Host Blue, the plan will remain responsible for providing the benefits described in this SPD. However, the Host Blue is responsible for contracting with and generally handling all interactions with its participating healthcare providers, including direct payment to the provider.

The BlueCard Program enables you to obtain Covered Services outside of California, as defined, from a healthcare provider participating with a Host Blue, where available. The participating healthcare provider will automatically file a claim for the Covered Services provided to you, so there are no claim forms for you to fill out. You will be responsible for the member Copayment, Coinsurance and Deductible amounts, if any, as stated in this SPD.

The plan calculates the Member's share of cost either as a percentage of the Allowable Amount or a dollar Copayment, as defined in this booklet. Whenever you receive Covered Services outside of California, within the

BlueCard Service Area, and the claim is processed through the BlueCard Program, the amount you pay for Covered Services, if not a flat dollar copayment, is calculated based on the lower of:

- 1) The billed charges for Covered Services; or
- 2) The negotiated price that the Host Blue makes available to the plan.

Often, this “negotiated price” will be a simple discount that reflects an actual price that the Host Blue pays to your healthcare provider. Sometimes, it is an estimated price that takes into account special arrangements with your healthcare provider or provider group that may include types of settlements, incentive payments, and/or other credits or charges. Occasionally, it may be an average price, based on a discount that results in expected average savings for similar types of healthcare providers after taking into account the same types of transactions as with an estimated price.

Estimated pricing and average pricing, going forward, also take into account adjustments to correct for over- or underestimation of modifications of past pricing of claims as noted above. However, such adjustments will not affect the price the plan used for your claim because these adjustments will not be applied retroactively to claims already paid.

Laws in a small number of states may require the Host Blue to add a surcharge to your calculation. If any state laws mandate other liability calculation methods, including a surcharge, we would then calculate your liability for any Covered Services according to applicable law.

To find participating BlueCard providers you can call BlueCard Access[®] at 1-800-810-BLUE (2583) or go online at www.bcbs.com and select “Find a Doctor”.

Prior authorization may be required for non-emergency services. To receive prior authorization, the out-of-area provider should call the provider customer service number noted on the back of your identification card.

Non-participating Providers Outside of California

When Covered Services are provided outside of California and within the BlueCard Service Area by non-participating providers, the amount you pay for such services will normally be based on either the Host Blue’s non-participating provider local payment, the Allowable Amount the plan pays a Non-Participating Provider in California if the Host Blue has no non-participating provider allowance, or the pricing arrangements required by applicable state law. In these situations, you will be responsible for any difference between the amount that the non-participating provider bills and the payment the plan will make for Covered Services as set forth in this paragraph.

If you do not see a participating provider through the BlueCard Program, you will have to pay the entire bill for your medical care and submit a claim to the local Blue Cross and/or Blue Shield plan, or to Collective Health directly for reimbursement. Collective Health will review your claim and notify you of the plan’s coverage determination within 30 days after receipt of the claim; you will be reimbursed as described in the preceding paragraph. Remember, your share of cost is higher when you see a non-participating provider.

Federal or state law, as applicable, will govern payments for out-of-network Emergency Services. The plan pays claims for covered Emergency Services based on the Allowable Amount as defined in this SPD.

Prior authorization is not required for Emergency Services. In an emergency, go directly to the nearest hospital. Please notify the Administrator of your emergency admission within 24 hours or as soon as it is reasonably possible following medical stabilization.

Blue Shield Global® Core

Care for Covered Urgent and Emergency Services Outside the BlueCard Service Area

If you are outside of the BlueCard® Service Area, you may be able to take advantage of Blue Shield Global Core when accessing Out-of-Area Covered Health Care Services. Blue Shield Global Core is unlike the BlueCard Program available within the BlueCard Service Area in certain ways. For instance, although Blue Shield Global Core assists you with accessing a network of inpatient, outpatient, and professional providers, the network is not served by a Host Blue. As such, when you receive care from providers outside the BlueCard Service Area, you will typically have to pay the provider and submit the claim yourself to obtain reimbursement for these services.

If you need assistance locating a doctor or hospital outside the BlueCard Service Area you should call the service center at 1-800-810-BLUE (2583) or call collect at 1-804-673-1177, 24 hours a day, seven days a week. Provider information is also available online at www.bcbs.com: select “Find a Doctor” and then “Blue Shield Global Core”.

Submitting a Blue Shield Global Core Claim

When you pay directly for services outside the BlueCard Service Area, you must submit a claim to obtain reimbursement. You should complete a Blue Shield Global Core claim form and send the claim form along with the provider’s itemized bill to the service center at the address provided on the form to initiate claims processing. Following the instructions on the claim form will help ensure timely processing of your claim. The claim form is available from Collective Health, the service center or online at www.bcbsglobalcore.com. If you need assistance with your claim submission, you should call the service center at 1-800-810-BLUE (2583) or call collect at 1-804-673-1177, 24 hours a day, seven days a week.

Special Cases: Value-Based Programs

Claims Administrator Value-Based Programs

You may have access to Covered Services from providers that participate in a Value-Based Program. Claims Administrator Value-Based Programs include, but are not limited to, Accountable Care Organizations, Episode Based Payments, Patient Centered Medical Homes and Shared Savings arrangements.

BlueCard® Program

If you receive covered services under a Value-Based Program inside a Host Blue’s service area, you will not be responsible for paying any of the Provider Incentives, risk-sharing, and/or Care Coordinator Fees that are a part of

such an arrangement, except when a Host Blue passes these fees to Blue Shield through average pricing or fee schedule adjustments.

Appendix B: Pharmacy Benefit Exclusions



2022 National Preferred Formulary Exclusions

The excluded medications shown below are not covered on the Express Scripts drug list. In most cases, if you fill a prescription for one of these drugs, you will pay the full retail price.

Take action to avoid paying full price. If you're currently using one of the excluded medications, please ask your doctor to consider writing you a new prescription for one of the following preferred alternatives. Additional covered alternatives may be available. Costs for covered alternatives may vary. Log on to [express-scripts.com/covered](https://www.express-scripts.com/covered) to compare drug prices. Not all the drugs listed are covered by all prescription plans; check your benefit materials for the specific drugs covered and the copayments for your plan. For specific questions about your coverage, please call the number on your member ID card.

Express Scripts manages your prescription plan for your employer, plan sponsor, health plan or benefit fund. These excluded medications do not apply to Medicare plans.

Drug Class	Excluded Medications	Preferred Alternatives
ANTIINFECTIVES		
Antibiotic Agents - Vancomycins (Oral)	FIRVANQ	vancomycin capsules, vancomycin oral solution
Antifungal Agents (Oral)	TOLSURA	itraconazole
Antivirals (Oral)	SITAVIG	acyclovir oral or cream, famciclovir, valacyclovir
Chagas Disease Agents	LAMPIT	BIENZNIDAZOLE
AUTONOMIC & CENTRAL NERVOUS SYSTEM		
Alpha-2 Adrenergic Agonists (for Opioid Withdrawal)	LUCEMYRA	clonidine
Anticonvulsants	APTOM FINTEPLA	carbamazepine, oxcarbazepine, pregabalin, topiramate, VIMPAT DIACOMIT, EPIDIOLEX
Antimigraine Agents	ONZETRA XSAIL, ZOLMITRIPTAN NASAL SPRAY VYEPTI	sumatriptan nasal spray, ZOMIC NASAL AIMOVIG, AJOVY, EMGALITY
Antiparkinsonism Agents	APOKYN GOCOVRI ER ONGENTIYS XADAGO, ZELAPAR	KYNMOBI amantadine capsules, amantadine tablets, amantadine oral solution entacapone rasagiline, selegiline
Antipsychotics (Oral)	CAPLYTA	aripiprazole, asenapine, olanzapine, quetiapine er, quetiapine fumarate, risperidone, ziprasidone, LATUDA
Antispasmodic Agents	OZOBAX	baclofen, tizanidine
Central Nervous System Non-Stimulants	QELBREE ER	atomoxetine, clonidine er, guanfacine er
Central Nervous System Stimulants	AMPHETAMINE ER SUSPENSION	dexamethylphenidate er, dextroamphetamine er, dextroamphetamine/amphetamine er, methylphenidate cd, methylphenidate er, methylphenidate la, DYANAVEL XR, MYDAYIS, QUILLICHEW ER, QUILLNANT XR, VYVANSE
Duchenne Muscular Dystrophy (DMD) Agents	AMONDYS 45, EXONDYS 51, VILTEPSO, VYONDYS 53 EMFLAZA	No alternatives recommended prednisone solution, prednisone tablets
Lambert-Eaton Myasthenic Syndrome Agents	FIRDAPSE	RIUZURGI
Multiple Sclerosis (Beta Interferons)	EXTAVIA	AVONEX ADMINISTRATION PACK, AVONEX PEN, BETASERON, PLEGRIDY, REBIF, REBIF REBIDOSE
Narcotic Analgesics & Combinations	APADAZ, BENZHYDROCODONE/ACETAMINOPHEN MORPHABOND ER, NUCYNTA ER, OXYCODONE ER, XIAMPZA ER NUCYNTA PRIMLEV, PROLATE SOLUTION QDOLO	hydrocodone/acetaminophen hydromorphone er, morphine sulfate er, oxycodone er, HYSINGLA ER, OXYCONTIN hydrocodone/acetaminophen, morphine sulfate, oxycodone, tramadol, tramadol/acetaminophen oxycodone/acetaminophen tramadol tablets
Narcotic Antagonists	BUNAVAIL	buprenorphine/naloxone, ZUBSOLV
Sedative-Hypnotic Agents	DORAL, QUIAZEPAM	eszopiclone, lorazepam

(continued)

Drug Class	Excluded Medications	Preferred Alternatives
AUTONOMIC & CENTRAL NERVOUS SYSTEM (continued) Selective Serotonin Reuptake Inhibitors (SSRIs) Antidepressants	PEXEVA, VIIBRYD	citalopram, escitalopram, fluoxetine, fluvoxamine, paroxetine, sertraline
Serotonin/Norepinephrine Reuptake Inhibitor Antidepressants	DRIZALMA SPRINKLE	desvenlafaxine er, duloxetine, venlafaxine er, FETZIMA
Transmucosal Fentanyl Analgesics	FENTANYL CITRATE BUCCAL TABLETS, FENTORA, LAZANDA, SUBSYS	fentanyl citrate lozenges
Miscellaneous Antidepressants	SPRAWATO	olanzapine/fluoxetine, bupropion, desvenlafaxine er, duloxetine, escitalopram, mirtazapine, sertraline
CARDIOVASCULAR ACE Inhibitors	EPANED QBRELIS	enalapril lisinopril
Angiotensin Receptor Blockers (ARBs) and Combinations	EDARBI EDARBYCLOR	candesartan, irbesartan, losartan, olmesartan, telmisartan, valsartan candesartan/hydrochlorothiazide, irbesartan/hydrochlorothiazide, losartan/hydrochlorothiazide, olmesartan/hydrochlorothiazide, telmisartan/hydrochlorothiazide, valsartan/hydrochlorothiazide, chlorthalidone plus valsartan
Anticoagulants	PRADAXA, SAVVISA	ELIQUIS, XARELTO
Beta Blockers & Combinations	BYSTOLIC DUTOPROL INDERAL XL, INNOPRAN XL KAPSPARGO SPRINKLE	atenolol, carvedilol, metoprolol succinate metoprolol tartrate/hydrochlorothiazide, metoprolol succinate er plus hydrochlorothiazide propranolol er metoprolol succinate
Calcium Channel Blockers	CONIUPRI KATERZIA	amlodipine, felodipine er, nifedipine er, nisoldipine amlodipine
HMG & Cholesterol Inhibitor Combinations	ALTOPREV, EZALLOR SPRINKLE	atorvastatin, fluvastatin er, lovastatin, pravastatin, rosuvastatin, simvastatin tablets, LIVALO
PCSK9 Inhibitors	PRALUENT	REPATHA
Miscellaneous Cardiovascular Agents	CORLANOR	atenolol, bisoprolol, carvedilol, metoprolol succinate, metoprolol tartrate, propranolol
DERMATOLOGICAL Agents for Hyperhidrosis	DRYSOL	Over-the-Counter aluminum chloride containing products
Oral Agents for Acne	DORYX DR 80 MG, DORYX MPC, DOXYCYCLINE HYCLATE DR 80 MG MINOCYCLINE ER CAPSULES, XIMINO	doxycycline hyclate, doxycycline monohydrate minocycline er tablets
Rosacea Agents (Oral)	DOXYCYCLINE 40 MG CAPSULES	doxycycline hyclate, doxycycline monohydrate
Rosacea Agents (Topical)	ZILXI	azelaic acid, metronidazole, sodium sulfacetamide/sulfur, FINACEA
Topical Agents for Acne	CLENIA PLUS CLINDAGEL, CLINDAMYCIN PHOSPHATE 1% GEL (BY OCEANSIDE) EPIDUO FORTE TAZAROTENE FOAM VELTIN WINLEVI	sodium sulfacetamide/sulfur clindamycin phosphate gel, erythromycin gel adapalene/benzoyl peroxide tazarotene cream, TAZORAC GEL clindamycin/benzoyl peroxide, clindamycin/tretinoin, erythromycin/benzoyl peroxide, ONEXTON clindamycin phosphate gel, clindamycin/tretinoin, erythromycin gel, tretinoin, ONEXTON
Topical Agents for Actinic Keratosis	CARAC, FLUOROURACIL 0.5% CREAM, IMIQUIMOD 3.75% CREAM PUMP, KLISYRI, ZYCLARA	diclofenac 3% gel, fluorouracil 2% solution, fluorouracil 5% cream, imiquimod 5% cream

(continued)

Drug Class	Excluded Medications	Preferred Alternatives
DERMATOLOGICAL (continued) Topical Agents for Plaque Psoriasis	WYNZORA	betamethasone dipropionate, calcipotriene, calcipotriene/betamethasone dipropionate, clobetasol propionate, diflorasone diacetate, ENSTILAR
Topical Antifungals	ECOZA, LULICONAZOLE, SULCONAZOLE, XOLEGEL	ciclopirox, econazole, ketoconazole, naftifine, oxiconazole
Topical Corticosteroids	CLOCORTOLONE	betamethasone valerate, fluocinolone acetonide, triamcinolone acetonide
	IMPEKLO	betamethasone dipropionate, clobetasol, desonide, desoximetasone, diflorasone, fluocinonide, halcinonide, halobetasol, mometasone, triamcinolone
	VERDESO FOAM	desonide 0.05% cream/lotion/ointment, desoximetasone 0.25% cream/ointment
Vitamin D Analogs (Topical)	CALCIPOTRIENE FOAM, SORILUX	calcipotriene, calcitriol
Miscellaneous Topical Dermatological Agents	ALCORTIN A	hydrocortisone, mupirocin
	LIDOCAINE/TETRACAINE, PLIACLIS	lidocaine cream, lidocaine/prilocaine cream
	TRI-LUMA	fluocinolone acetonide, hydroquinone, tretinoin
DIABETES Blood Glucose Meters & Test Strips	ASCENSIA (CONTOUR) ROCHE (ACCU-CHEK) TRIVIA (TRUETEST, TRUETRACK) ALL OTHER METERS & TEST STRIPS THAT ARE NOT LISTED AS PREFERRED	FREESTYLE KITS/METERS: FREESTYLE FREEDOM, FREESTYLE FREEDOM LITE, FREESTYLE INSULINK, FREESTYLE LITE FREESTYLE TEST STRIPS: FREESTYLE, FREESTYLE INSULINK, FREESTYLE LITE ONETOUCH KITS/METERS: ULTRA2, ULTRAMINI, VERIO, VERIO FLEX ONETOUCH TEST STRIPS: ULTRA, VERIO PRECISION XTRA METERS, TEST STRIPS, B-KETONE STRIPS
Dipeptidyl Peptidase-4 (DPP-4) Inhibitors & Combinations	ALOGLIPTIN, NESINA, ONGLYZA, TRAJENTA	JANUVIA
	ALOGLIPTIN/METFORMIN, JENTADUETO, JENTADUETO XR, KAZANO, KOMBIGLYZE XR	JANUMET, JANUMET XR
	ALOGLIPTIN/PIOGLITAZONE	pioglitazone plus JANUVIA
Dipeptidyl Peptidase-4 (DPP-4) Inhibitors/Sodium Glucose Co-Transporter-2 (SGLT-2) Inhibitors Combinations	QTERN	GLYKAMBI, STEGLUJAN
Glucagon-Like Peptide-1 Agonists	ADLYXIN, VICTOZA	BYDUREON, BYETTA, OZEMPIC, TRULICITY
Insulins †	ADMELOG, AFREZZA, APIDRA, FIASP, INSULIN ASPART, INSULIN ASPART PROTAMINE, INSULIN LISPRO, NOVLOG, RELIION NOVLOG	HUMALOG, LYUMIEV
	NOVOLIN, RELIION NOVOLIN	HUMULIN
	SEMGLEE	LANTUS, LEVEMIR, TOUJEO, TRESIBA
	INVOKAMET, INVOKAMET XR	SEGLURIDMET, SYNJARDY, SYNJARDY XR, XIGDUO XR
Sodium Glucose Co-Transporter-2 (SGLT-2) Inhibitors & Combinations	INVOKANA	FARXIGA, JARDIANCE, STEGLATRO
EAR/NOSE Nasal Steroids	BECONASE AQ, OMNARIS, QNASL, ZETONNA	flunisolide, fluticasone, mometasone
Otic Fluoroquinolone Antibiotics	CIPRO HC, CIPROFLOXACIN/FLUCINOLONE OTIC, OTOVEL	ciprofloxacin/dexamethasone otic
ENDOCRINE Cushing's Agents	ISTURISA	SIGNIFOR
Gonadotropin-Releasing Hormone (GnRH) Analogs (for Central Precocious Puberty)	FENSOLVI	LUPRON DEPOT-PED, TRIPTODUR
Growth Hormones	HUMATROPE, NUTROPIN AQ, NUSPIN, OMNITROPE, SAIZEN, SAIZENPREP, ZOMACTON	GENOTROPIN, NORDITROPIN FLEXPRO
Somatostatin Analogs	BYNFEZIA	octreotide
	MYCAPSSA, SANDOSTATIN LAR DEPOT	SOMATULINE DEPOT
	SIGNIFOR LAR	For Acromegaly: SOMATULINE DEPOT For Cushing's Disease: SIGNIFOR
Testosterone Products	AVEED	testosterone cypionate, testosterone enanthate

† Please note that product placement is subject to change throughout the year based upon changes in market dynamics.

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Page 3

CRP2011_006156.1 204612
EXCL-NPY-22 (08/03/2021) V12

Drug Class	Excluded Medications	Preferred Alternatives
ENDOCRINE (continued) Thyroid Replacement Therapy	LEVOTHYROXINE CAPSULES, THYQUIDITY, TIROSINT, TIROSINT-SOL	levothyroxine tablets
Miscellaneous Endocrine Agents	KORLYM	ketconazole, LYSOOREN, SIGNIFOR
GASTROINTESTINAL Antidiarrheal Agents	MYTESI	diphenoxylate/atropine, loperamide
Antiemetics (Oral)	AKYZEO CAPSULES	granisetron, ondansetron, aprepitant, VARUBI TABLETS
	EMEND POWDER PACKETS	aprepitant, VARUBI TABLETS
Bowel Evacuants	CLENPIQ, GOLYTELY PACKETS, OSMOPREP, PLENVU, SUPREP, SUTAB	peg-electrolyte solution (high and low volume generics)
Corticosteroids (Rectal Formulations)	CORTIFOAM	hydrocortisone enema, UCERIS FOAM
Gallstone Dissolution Agents	RELTONE	ursodiol
Gastroparesis Agents	GIMOTI	No alternatives recommended
Helicobacter Pylori Agents	HELIDAC, PYLERA	lansoprazole/amoxicillin/clarithromycin, TALUCA
Hemorrhoidal Preparations	PROCTOFOAM-HC	pramoxine/hydrocortisone
Inflammatory Bowel Agents	DIPENTUM	balsalazide disodium, mesalamine dr, mesalamine er, sulfasalazine, PENTASA
Irritable Bowel Syndrome & Chronic Constipation Agents	AMITIZA, LUBIPROSTONE	LINZESS, TRULANCE
Pancreatic Enzymes	PERTZYE	CREON, PANCREAZE, ZENPEP
Proton Pump Inhibitors	ACIPHEX SPRINKLE, DEXILANT, ESOMEPRAZOLE STRONTIUM, NEXIUM PACKETS, PRILLOSEC SUSPENSION, RABEPRAZOLE DR SPRINKLE	esomeprazole magnesium, lansoprazole, omeprazole, pantoprazole, rabeprazole
HEMATOLOGICAL Antiplatelet Agents	ASPIRIN/OMEPRAZOLE DR, YOSPRALA DR	aspirin plus omeprazole, esomeprazole, lansoprazole, pantoprazole or rabeprazole
Erythropoiesis-Stimulating Agents	ARANESP, EPOGEN, MIRCERA	PROCRIT, RETACRIT
Factor Deficiency Agents & Related Products	NOVOSEVEN RT	SEVENFACT
	NUVIQ, RECOMBINATE, XYNTHA, XYNTHA SOLOFUSE	ADVATE, ADYNOVATE, AFSTYLA, ELOCTATE, ESPEROCT, IIVL, KOGENATE FS, KOVALTRY, NOVVOEIGHT
Granulocyte Colony Stimulating Factors	GRANIX, NEUPOGEN	NEVESTYM, ZARXIO
	NEULASTA, NYVEPRIA, UDENYCA	FULPHILA, ZIEXTENZO
Iron Replacement Agents	MONOFERRIC	sodium ferric gluconate complex, VENOFER
Sickle Cell Disease Agents	OXBRYTA	hydroxyurea, ADAKVEO, DROXIA
	SIKLOS	DROXIA
Thrombocytopenia Agents	MUJPLETA	DOFTELET
HEPATITIS Hepatitis C	LEDIPASVIR/SOFOSBUVIR, MAVYRET, SOFOSBUVIR/VELPATASVIR, SOVALDI	EPCLUSA, HARVONI, VOSEVI, ZEPATIER
HIV Antiretrovirals Note: Current patients established on therapy are allowed to continue therapy.	CABENUVA	atazanavir plus lamivudine, darunavir plus lamivudine, lopinavir/ritonavir plus lamivudine, DOVATO, JULUCA, TRICAY plus lamivudine, TRICAY plus EDURANT
	COMPLERA	ODEFSEY
	DELSTRIGO	efavirenz/emtricitabine/tenofovir disoproxil fumarate, efavirenz/famivudine/tenofovir disoproxil fumarate, BIKTARVY, GENVOYA, ODEFSEY, SYMF1, SYMF1 LO, SYMTUZA, TRIUMEQ
	PIFELTRO	efavirenz, EDURANT
	PREZCOBIX	atazanavir, lopinavir/ritonavir, ritonavir, PREZISTA
	RUKOBIA ER	Coverage may be approved for the treatment of human immunodeficiency virus-1 infection in heavily treatment-experienced patients with multidrug-resistant infection.
	STRIBILD	BIKTARVY, GENVOYA

(continued)

Drug Class	Excluded Medications	Preferred Alternatives
MUSCULOSKELETAL & RHEUMATOLOGY Gout Therapy	COLCHICINE CAPSULES	colchicine tablets, MITIGARE
Nonsteroidal Anti-Inflammatory Drugs (NSAIDs)	DICLOFENAC 35 MG CAPSULES, INDOMETHACIN 20 MG CAPSULES, KETOROLAC NASAL SPRAY	diclofenac, etodolac, ibuprofen, indomethacin, meloxicam, nabumetone, naproxen, piroxicam
	FENOPROFEN CAPSULES, FENORTHO, NALFON CAPSULES	fenoprofen calcium tablets, etodolac, flurbiprofen, ibuprofen, ketoprofen, meloxicam, nabumetone
	RELAFEN DS	nabumetone, etodolac, flurbiprofen, ibuprofen, ketoprofen, meloxicam, oxaprozin
	TIVORBEX	etodolac, flurbiprofen, ibuprofen, indomethacin, ketoprofen, meloxicam, nabumetone
	ZIPSOR, ZORVOLEX	diclofenac potassium, etodolac, flurbiprofen, ibuprofen, ketoprofen, meloxicam, nabumetone
Topical Nonsteroidal Anti-Inflammatory Drugs (NSAIDs)	DICLOFENAC EPOLAMINE PATCHES, PENNSAID	diclofenac sodium topical, FLECTOR PATCHES, LICART PATCHES
OBSTETRICAL & GYNECOLOGICAL Combination Patches	CLIMARA PRO	COMBIPATCH
Contraceptives	ANNOVERA, BALCOLTRA, LO LOESTRIN FE, NATAZIA, NEXTSTELLIS, TWIRLA, TYBLUME	generic oral, patch and ring contraceptives
	PHEXXI	Barrier methods of contraception, such as condoms, diaphragms, spermicides or sponges.
	SLYND	generic progestin-only oral contraceptives
Estrogen & Estrogen Modifiers for Vaginal Symptoms	ESTRING, IMVEXXI, INTRAROSA, OSPHENA	estradiol cream, estradiol vaginal tablets, PREMARIN CREAM
	FEMRING	estradiol cream, estradiol patches, estradiol tablets, estradiol vaginal tablets, PREMARIN CREAM
Estrogen/Progestin Combinations (Oral)	BIJUVA, PREMPHASE, PREMPRO	estradiol/norethindrone acetate, ethinyl estradiol/norethindrone acetate
Estrogens (Oral)	MENEST, PREMARIN TABLETS	estradiol tablets
Human Chorionic Gonadotropin†	PREGNYL	NOVAREL, OVIDREL
Ovulatory Stimulants (Follicotropins)	FOLLISTIM AQ	GONAL-F, GONAL-F RFE, GONAL-F RFF REDI-JECT
Prenatal Vitamins	PREGENNA, TRINAZ	generic prenatal vitamins
Topical Estrogen Agents	DIVIGEL, ELESTRIN, ESTROGEL, EVAMIST	estradiol patches
Vaginal Progestones	CRINONE 4%	medroxyprogesterone, megestrol, norethindrone, progesterone
	CRINONE 8%	ENDOMETRIN
ONCOLOGY Acute Myeloid Leukemia (AML) Agents	ONUREG	azacitidine, decitabine
Bevacizumab-Containing Agents	AVASTIN	MVASI, ZIRABEV
Breast Cancer Agents	KISQALI, KISQALI FEMARA CO-PACK, PIQRAY	IBRANCE, VERZENIO
Multiple Myeloma Agents	BLENREP, XPOVIO	DARZALEX, KYPROLIS, NINJARO, POMALYST, REVLMID, THALOMID, VELCADE
Myelodysplastic Syndrome Agents	INQOVI	decitabine
Myelofibrosis Agents	INREBIC	JAKAFI
Non-Small Cell Lung Cancer Agents	TEPMETRO	TABRECTA
Prostate Cancer Agents	TRELSTAR	ELJARD, FIRMAÇON
Renal Cell Cancer Agents	FOTVDA	everolimus, CABOMETYX, INLYTA, LENVIMA, NEXAVAR, SUTENT, VOTRIENT
Rituximab-Containing Agents	RIABNI, RITUXAN, RITUXAN HYCELA, TRUXIMA	RUXIENCE
Trastuzumab-Containing Agents	HERCEPTIN, HERCEPTIN HYLECTA, HERZUMA, OGVRI, ONTRUZANT	KANIINTI, TRAZIMERA
	PHESGO	PERIETA plus KANIINTI or TRAZIMERA

† Please note that product placement is subject to change throughout the year based upon changes in market dynamics.

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Page 5

GRP2021_006156.1 204612
EDEL-NPV-22 (06/03/2021 V42)

Drug Class	Excluded Medications	Preferred Alternatives
ONCOLOGY (continued) Tyrosine Kinase Inhibitors	QINLOCK	imatinib, NEXAVAR, SPRYCEL, STIVARGA, SUTENT, TASIGNA, VOTRIENT
OPHTHALMIC Antiglaucoma Agents (Beta-Adrenergic Blockers)	BETIMOL	timolol drops, betaxolol drops, levobunolol drops
Antiglaucoma Agents (Other)	RHOPRESSA, ROCKLATAN	betaxolol drops, bimatoprost drops, dorzolamide/timolol drops, latanoprost drops, levobunolol drops, timolol drops, travoprost drops
Antiglaucoma Agents (Ophthalmic Prostaglandins)	DURYSTA, XELPROS, ZIOPTAN	bimatoprost drops, latanoprost drops, travoprost drops
Blepharospasm Agents	UPNEEQ	No alternatives recommended
Ophthalmic Agents - Other	CYSTADROPS	CYSTARAN
Ophthalmic Anti-Allergic	ALOCRIIL, ALOMIDE, ALREX, LASTACAPT, PAZEO, ZERVATE	azelastine drops, bepotastine drops, cromolyn drops, epinastine drops, olopatadine drops
Ophthalmic Anti-Inflammatory	FLAREX, FML FORTE, FML S.O.P., MAXIDEX, PRED MILD	dexamethasone drops, fluorometholone drops, loteprednol drops, prednisolone drops
Ophthalmic Combinations	TOBRADEX ST, ZYLET	tobramycin/dexamethasone drops
Ophthalmic Non-Steroidal Anti-Inflammatory Drugs (NSAIDs)	ACUVAIL, BROMSITE, NEVANAC	bromfenac drops, diclofenac drops, ketorolac drops
Ophthalmic Quinolone Antibiotics	BESIVANCE, CILOXAN OINTMENT	ciprofloxacin drops, gatifloxacin drops, levofloxacin drops, moxifloxacin drops, ofloxacin drops
OSTEOARTHRITIS Hyaluronic Acid Derivatives	DUROLANE, GEL-ONE, GELSYN-3, GENVISC 850, HYALGAN, HYMOVIS, SUPARTZ FX, SYNVISIC, SYNVISIC-ONE, TRILURON, TRIVISC, VISCO-3	EUFLEXXA, MONOVISC, ORTHOVISC
RENAL Nephropathic Cystinosis Agents	PROCYSBI	CYSTAGON
Nocturnal Polyuria Agents	NOCTIVA	desmopressin tablets
Overactive Bladder Agents	VESICARE LS	oxybutynin, oxybutynin er
Phosphate Binders	FOSRENOL POWDER PACKETS	lanthanum, sevelamer carbonate, sevelamer hcl, PHOSLYRA, VELPHORO
RESPIRATORY Epinephrine Auto-Injector Systems	AUJI-Q, EPINEPHRINE AUTO-INJECTOR (BY A-S MEDICATION, AMNEAL PHARMA, AVKARE)	epinephrine auto-injector (by Mylan, Teva), EPIPEN, EPIPEN JR
Immunological Agents for Asthma	CINQAIR	DUPIXENT, FASENRA, NUCALA
Long-Acting Beta Agonist Inhalers	STRIVERDI RESPIMAT	SEREVENT DISKUS
Long-Acting Muscarinic Antagonist Inhalers	TUDORZA PRESSAIR	INCRUSE ELLIPTA, SPIRIVA HANDIHALER, SPIRIVA RESPIMAT
Long-Acting Muscarinic Antagonist/ Long-Acting Beta-Agonist Combination Inhalers	DUANLIR PRESSAIR	ANORO ELLIPTA, BEVESPI AEROSPHERE, STIOLTO RESPIMAT
Pulmonary Anti-Inflammatory Inhalers	ARMONAIR DIGIHALER, PULMICORT FLEXHALER	ARNUITY ELLIPTA, ASMANEX HFA, ASMANEX TWISTHALER, FLOVENT DISKUS, FLOVENT HFA, QVAR REDIHALER
Pulmonary Anti-Inflammatory/ Beta-Agonist Combination Inhalers	AIRDUO DIGIHALER, AIRDUO RESPICLICK, BUDESONIDE/FORMOTEROL, FLUTICASONE/SALMETEROL (BY A-S MEDICATION, TEVA)	fluticasone/salmeterol (by Hikma, Prasco, Proficient Rx), ADVAIR HFA, BREO ELLIPTA, DULERA, SYMBICORT
Respiratory Agents - Other	DALIRESP	fluticasone/salmeterol (by Hikma, Prasco, Proficient Rx), ADVAIR HFA, ANORO ELLIPTA, ARNUITY ELLIPTA, ASMANEX HFA, ASMANEX TWISTHALER, BEVESPI AEROSPHERE, BREO ELLIPTA, DULERA, FLOVENT DISKUS, FLOVENT HFA, INCRUSE ELLIPTA, PERFORMIST, QVAR REDIHALER, SEREVENT DISKUS, SPIRIVA HANDIHALER, SPIRIVA RESPIMAT, STIOLTO RESPIMAT, SYMBICORT
Short-Acting Beta,-Agonist Inhalers	ALBUTEROL SULFATE HFA (BY A-S MEDICATION, PRASCO), LEVALBUTEROL HFA, PROAIR DIGIHALER, PROAIR RESPICLICK, VENTOLIN HFA, XOPENEX HFA	albuterol sulfate hfa (by Bryant Ranch, Cipla, Civica, Lupin, Par, Perrigo, Proficient Rx, Sandor & Teva)

(continued)

Drug Class	Excluded Medications	Preferred Alternatives
MISCELLANEOUS AGENTS Allergen Immunotherapy	PALFORZIA	No alternatives recommended
Gaucher Disease Agents	ELELYSO, VPRIV	CEREZYME
Glucocorticoids	ALKINDI SPRINKLE HEMADY	hydrocortisone tablets dexamethasone tablets
Hereditary Angioedema	BERINERT	CINRYZE, RUCONEST
Immune Globulins	CUTAQUIG	SC: GAMMAGARD LIQUID, GAMUNEX-C, XEMBIFY
	GAMMAKED	IV: GAMMAGARD LIQUID, GAMMAGARD S-D, GAMUNEX-C SC: GAMMAGARD LIQUID, GAMUNEX-C, XEMBIFY
	HIZENTRA	SC: XEMBIFY
Immunosuppressant Agents	ENVARSLUS XR	tacrolimus
	LUPKYNIS	mycophenolate mofetil plus systemic corticosteroid
	OTREXUP, REDITREX	methotrexate injection, RASUVO
	XATMEP	methotrexate
Infused TNF Antagonists	AVSOLA, REMICADE, RENFLEXIS	INFLECTRA
Neuromyelitis Optica Spectrum Disorder Agents	UPLIZNA	ENSPRYNG
Osteoporosis - Bone Modifiers	EVENITY, PROLIA	alendronate, ibandronate, risedronate, zoledronic acid, FORTEO, TYMLOS
Polyneuropathy of Hereditary Transthyretin-Mediated Amyloidosis	ONPATTRO	TEGSEDI
Potassium Binders	VELTASSA	LOKELMA

Indication Based Management

Drug Class	Excluded Medications	Preferred Alternatives
Spinal Conditions (nr-axSpA)	COSENTYX	TALTZ, CIMZIA
Inflammatory Conditions† where COSENTYX is indicated	COSENTYX	TALTZ, ENBREL, HUMIRA, OTEZLA, SKYRIZI, STELARA SC, TREMFYA, XELJANZ, XELJANZ XR

Drug Class	Nonpreferred Medications	Preferred Alternatives
Inflammatory Conditions‡	All other Brand Name medications for Inflammatory Conditions are Nonpreferred. Approval may be granted following a coverage review. A trial of one or more Preferred medications is required prior to initiating therapy with a Nonpreferred medication. A formulary exception may be granted for a patient already established on therapy with a Nonpreferred medication.	Preferred: ENBREL, HUMIRA, OTEZLA, RINVOQ ER, SKYRIZI, STELARA SC, TALTZ, TREMFYA, XELJANZ, XELJANZ XR Preferred after Step through HUMIRA: ACTEMRA ULCERATIVE COLITIS ONLY Preferred after Step through HUMIRA: SIMPONI 100 MG, XELJANZ, XELJANZ XR ULCERATIVE COLITIS ONLY Step through HUMIRA and STELARA: ZEPOSIA

† Please note that product placement for treatment of Inflammatory Conditions in the Inflammatory Conditions Care Value (ICCV) Program are subject to change throughout the year based upon changes in market dynamics, new indications for existing products, biosimilar and new product launches.

(continued)

Excluded Medications/Products at a Glance

ABILIFY [^]	CLENPIQ	FLAREX	LUNESTA [^]	PRIMLEV	TRADJENTA
ACANYA [^]	CLUMARA PRO	FLUOROURACIL 0.5% CREAM	LURPYNIS	PRISTIQ [^]	TRANSFORMER-SCOP [^]
ACIPHEX [^]	CLINDAGEL	FLUTICASONE/SALMETEROL	LYRICA [^] , LYRICA CR [^]	PROAIR DIGHALER,	TRAVATAN Z [^]
ACIPHEX SPRINKLE	CLINDAMYCIN PHOSPHATE	(BY A-S MEDICATION, TEVA)	MAVRET [^]	PROAIR RESPICLICK	TRELSTAR
ACUVAIL	1% GEL (BY OCEANSIDE)	FML FORTE, FML S.O.P.	MAXALT [^] , MAXALT MLT [^]	PROAIR HFA [^]	TREXIMET [^]
ADICERCA [^]	COLCORTOLONE	FOCALIN XR [^]	MAXIDEX	PROCTOFOAM-HC	TRI-LUMA
ADDERALL [^] , ADDERALL XR [^]	COLCHICINE CAPSULES	FOLLISTIM AQ	MENEST	PROCTOFOAM-IBI	TROBENZOR [^]
ADLYXIN	COLCRYS [^]	FOSRENOL CHEWABLE	MESTINON [^]	PROLATE SOLUTION	ULORIC [^]
ADMELOG	COMPLEXA	TABLETS [^]	MICARDIS [^] , MICARDIS HCT [^]	PROLIA	TROLEPITAL [^]
ADREZZA	CONCERTA [^]	FOSRENOL POWDER PACKETS	MINISTRIN 24 FE [^]	PROTONIX [^]	TROLIRON
ADRENEX [^]	CONIUPRI	FOTYDA	MINIVELLE [^]	PROVENTIL HFA [^]	TRINAZ
AIRDUO DIGHALER,	COREG [^]	GAMMAKED	MINOCYCLINE ER CAPSULES	PROVIGIL [^]	TRIVUDA
AIRDUO RESPICLICK	CORLANOR	GAMBREX ACETATE [^]	MIRCERA	PROZAC [^]	(TRUETEST, TRUETRACK)
AKYZEO CAPSULES	CORTIFOAM	GEL-ONE	MIRCETTE [^]	PULMICORT FLEXHALER	TRIVISC
ALBUTEROL SULFATE HFA (BY	COSENTYX	GELSYN-3	MONOFERRIC	PULMICORT RESPULES [^]	TRUWADA [^]
A-S MEDICATION, PRASCO)	COZOPT [^] , COZOPT PF [^]	GENERESS FE [^]	MORPHABOND ER	PYLERA	TRUXIMA
ALCORTIN A	COZAAR [^] , HYZAAR [^]	GENWSC 850	MOVIPREP [^]	QRELEIS	TUDORZA PRESSAIR
ALINA TABLETS [^]	CRESTOR [^]	GIMOTI	MULPLETA	QDOLO	TWIRLA
ALKINDI SPRINKLE	CRONONE	GLEEVEC [^]	MYCAPSA	QELBREE ER	TYLUME
ALOCRI	CUPRIMINE [^]	GLUCOPHAGE [^]	MYTESI	QINLOCK	UDENYCA
ALOGLIPTIN	CUTANOLUS	GLUCOPHAGE XR [^]	NALFON CAPSULES	QINSLC	ULORIC [^]
ALOGLIPTIN/METFORMIN	CYMESTRA	GLIMEZIZ [^]	NALFON XR [^]	QIPLIN	UPLENIA
ALOGLIPTIN/PIOGLITAZONE	CYSTADROPS	GOCOVRI ER	NASONEX [^]	QUARTETTE [^]	UPNEO
ALOMIDE	CYTOMEL [^]	GOLYTEL PACKETS	NATAZIA	QUAZEPAM	UROXATRAL [^]
ALREX	DALRESP	GRANIX	NATROBA [^]	RABEPRAZOLE DR SPRINKLE	VAGIFEM [^]
ALTOPREV	DELSTRIGO	HEMADY	NESINA	RANEXA [^]	VALIUM [^]
AMBIEN [^] , AMBIEN CR [^]	DELZICOL [^]	HERCEPTIN	NEULASTA	RAFAPLO [^]	VALTREL [^]
AMITIZA	DETROL LA [^]	HERCEPTIN HYLECTA	NEURONTIN [^]	RECOMBINATE	VANOS [^]
AMONDYS 45	DEKLANT	HERZUMA	NEVANAC	REDITREX	VELTASSA
AMPHETAMINE ER SUSPENSION	DICLOFENAC 35 MG CAPSULES	HIZENTRA	NEXIUM CAPSULES [^]	RELAFIN DS	VELTIN
AMPYRA [^]	DICLOFENAC EPOLAMINE	HUMATROPE	NEXIUM PACKETS	RELMAX [^]	VENTOLIN HFA
AMRIX [^]	PATCHES	HYALGAN	NEXTSTELLIS	RELTONE	VERESO FOAM
ANDROGEL [^]	DIOVAN [^] , DIOVAN HCT [^]	HYNMOVIS	NOCTIVA	REMICADE	VESICARE [^]
ANNOVERA	DIPENTUM	IMCUMID 3.75% CREAM PUMP	NOCTO [^]	RENEGEL [^]	VESICARE LS
ANISOL-HC [^]	DORVCEL	IMITREX [^]	NORTHERA [^]	RENFLXIS	VIGORA
ANIZAL	DORAL	IMPKELO	NORVASC [^]	RETN-A MICRO 0.04% & 0.1% [^]	VICTOZA
APIERA	DORYX DR 50 MG [^] & 200 MG [^]	IMVEXXY	NOVOLIN	RHOPRESSA, ROCKLADAN	VIBRYD
APOKYN	DORYX DR 80 MG, DORYX MPC,	INDERAL LA [^]	NOVOLIN, RELION NOVOLIN	RIABNI	VILTEPSO
APTOM	DORYX DR 80 MG, DORYX MPC,	INDERAL XL, INNOPRAN XL	NOVOLOG, RELION NOVLOG	RITUXAN, RITUXAN HCYCLA	VMOVO [^]
ARANESP	80 MG	INDOMETHACIN 20 MG	NOVOSVEN RT	ROCHE (ACCU-CHEK)	VSCO-3
ARMIDEX [^]	DOXYCYCLINE 40 MG CAPSULES	CAPSULES	NOXAFIL TABLETS [^]	ROZEREM [^]	VIVELLE-DOT [^]
ARMONAIR DIGHALER	DRIZALMA SPRINKLE	INQOVI	NUCYNTA, NUCYNTA ER	RUMDIA ER	VIVLODEX [^]
ASACOL HD [^]	DRYSOL	INREBIC	NUTROPIN AQ NUSPIN	SAFYRAL [^]	VPRIV
ASCENSIA (CONTOUR)	DUALKIR PRESSAIR	INSULIN ASPART,	NUVARING [^]	SAZEN, SAZENPREP	VYEPTI
ASPIRIN/MEFENAZOLE DR	DURAGESIC [^]	INSULIN ASPART PROTAMINE	NUVIGIL [^]	SANDOSTATIN LAR DEPOT	VYONDYS 53
ATACAND [^] , ATACAND HCT [^]	DUROLANE	INSULIN LISPRO	NUVIGI	SAPHRIS [^]	VYTORIN [^]
ATRIPLA [^]	DURYSTA	INTRABOSQ	NYVEPRIA	SAWASA	WELCHOL [^]
ATVI-Q	DUTOPROL	INTUNIVY [^]	OCIVRI	SEASONALVE [^] , LOSEASONIQUE [^]	WELLBUTRIN SR [^] ,
AVALIDE [^] , AVAPRO [^]	EDARBI, EDARBYCLOR	INVOKAMET, INVOKAMET XR,	OMNARIS	SEMGLE	WELLBUTRIN XL [^]
AVASTIN	EFFEXOR XR [^]	INVOKANA	OMNITROPE	SENSIPAR [^]	WINLEVY
AVEED	ELELYSO	ISTALOL [^]	ONGENTYS	SEROQUEL [^] , SEROQUEL XR [^]	WYNZORA
AVODART [^]	ELESTRIN	ISTURISA	ONGLYZA	SIGNIFOR LAR	XADAGO
AVSOLA	ELIDEL [^]	JADENU [^] , JADENU SPRINKLE [^]	ONPATRO	SILIOS	XALATAN [^]
AZOPT [^]	EMEND CAPSULES [^] ,	JENTADUETO, JENTADUETO XR	ONTRUZANT	SINGULAR [^]	XANAX [^] , XANAX XR [^]
AZOR [^]	TRIFOLD PACK [^]	KAPSPARGO SPRINKLE	ONUREG	SITAVIG	XATMEP
BALCOLTRA	EMEND POWDER PACKETS	KATERZIA	ONZETRA XSAIL	SYND	XELPROS
BARACLUDE TABLETS [^]	EMFLAZA	KAZANO	OSMOPREP	SOFOSBUVR/VELPATASVIR	XENAZINE [^]
BECONASE AQ	ENHARSUS XR	KEPPRA [^] , KEPPRA XR [^]	OSPHERA	SORILIX	XMINO
BENICAR [^] , BENICAR HCT [^]	EPANEO	KERYDIN [^]	OTOVEL	SOVALDI	XOLEGEL
BENZHYDROCODONE/ ACETAMINOPHEN	EPIDUO [^]	KEFTRIDAC NASAL SPRAY	OTREXAP	SPRANATO	XOPENEX HFA
BEPREVE [^]	EPIDUO FORTE	RISDALI	OSRYTA	STRATTERA [^]	XPRIO
BERINERT	EPINEPHRINE AUTO-INJECTOR	KISQALI FEMARA CO-PACK	OXYCODONE ER	STRIBILD	XTPMZA ER
BESIVANCE	(BY A-S MEDICATION,	KLSYRI	OZOBAX	STRIVERDI RESPIMAT	XYNTHIA, XYNTHIA SOLOFUSE
BETIMOL	AMNEAL PHARMA, AWKARE)	KOMBIGLYZE XR	PALFORZIA	SUBORONE [^]	YASMIN [^]
BUIVA	EPOGEN	KORLYM	PARADAY [^]	SUBSYS	YOSPRALA DR
BLENREP	ESOMEPRAZOLE STRONTIUM	LAMICTAL [^] , LAMICTAL ODT [^] ,	PAZEO	SULCONAZOLE	ZAVESCA [^]
BRISDELLE [^]	ESTRACE CREAM [^]	LAMICTAL XR [^]	PENNSAID	SUPARTZ FX	ZEGERID [^]
BROMSITE	ESTRING	LAMPIT	PERCOCET [^]	SUPREP	ZELAPAR
BUDESONIDE/FORMOTEROL	ESTROGEL	LASTACAF	PERTZYE	SUTAB	ZERVATE
BUNAVAIL	ESTROSTEP FE [^]	LAZANDA	PEXEVA	SYNTHROID [^]	ZETIA [^]
BUPAP [^]	EVAMIST	LEDIPASVIR/SOFOSBUVIR	PHEXGO	SYNISC, SYNISC-ONE	ZETONNA
BUTRANS [^]	EVENITY	LETURISA [^]	PHLETO	TARGETIN CAPSULES [^]	ZILXI
BYNFEZIA	EXFORGE [^] , EXFORGE HCT [^]	LEXAL BUTEROL HFA	PIGROY	TAFULLA [^]	ZIOPTAN
BYSTOLIC	EXLADE [^]	LEVOTHYROXINE CAPSULES	PLAQUENIL [^]	TAZAROTENE FOAM	ZIPSOR
CABENUVA	EXONDYS 51	LEXAPRO [^]	PLENVI	TAZORAC 0.1% CREAM [^]	ZODOR [^]
CALCIPOTRIENE FOAM	EXTAVIA	LIALDA [^]	PLENVI	TECFIDERA [^]	ZOHYDRO ER [^]
CANASA [^]	EZALLOR SPRINKLE	LIBRAX [^]	PLIAGLUS	TEKTURNA [^]	ZOLMIFTRIPAN NASAL SPRAY
CAPLYTA	FEMRING	LIDOCaine/TETRACaine	PRADAXA	TEPMETKO	ZOLGET [^]
CARAC	FENOPROFEN CAPSULES	LIDOCERIN [^]	PRALIENT	TESTIM [^]	ZOMACTON
CELEBREX [^]	FENORTHO	LIFTOR [^]	PRAKACHOL [^]	THYQUIDITY	ZOMIG TABLETS [^] , ZOMIG ZMT [^]
CELEXA [^]	FENSOLVI	LO LOESTRIN FE	PRED MILD	TIKOSYN [^]	ZONEGRAN [^]
CIALIS [^]	FENTANYL CITRATE BUCCAL	LOCOD [^] , LOCOD LIPCREAM [^]	PREGNENA	TIMOPTIC OCULOSE [^]	ZORVOLEX
CILIXAN OINTMENT	TABLETS	LOESTRIN [^] , LOESTRIN FE [^]	PREGNYL	TIROSONI, TIROSONI-SOL	ZOVIRAX OINTMENT [^]
CINQUAR	FENTORA	LOTREL [^]	PREMARIN TABLETS,	TIVORBEX	ZYLERA
CIPRO HC	FASP	LOTREX [^]	PREMPHASE, PREMPRO	TOBI SOLUTION [^]	ZYLET
CIPROFLOXACIN	FINTEPLA	LOWENOX [^]	PREVACID [^]	TOBRACEX ST	ZYTHCA [^]
FLUOCINOLONE OTC	FIRAZYR [^]	LUBIPROSTONE	PREVACID SOLUTAB [^]	TOLSURA	
CLENIA PLUS	FIRVANOZ	LUCEMYRA	PREZCOBIX	TOPMAX [^]	
		LULICONAZOLE	PROLOSEC SUSPENSION	TOPICORT SPRAY [^]	
				TOPROL XL [^]	

[^] Multisource brand exclusion – The generic equivalent of this brand-name medication is covered under your plan. FDA-approved generic medications meet strict standards and contain the same active ingredients as their corresponding brand-name medications, although they may have a different appearance. As new generic medications become available, additional multisource brand products may become excluded.

Appendix C: Nondiscrimination and Accessibility Requirements



Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

Discrimination is against the law

Blue Shield of California complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Blue Shield of California does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Blue Shield of California:

- Provides aids and services at no cost to people with disabilities to communicate effectively with us such as:
 - Qualified sign language interpreters
 - Written information in other formats (including large print, audio, accessible electronic formats and other formats)
- Provides language services at no cost to people whose primary language is not English such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Blue Shield of California Civil Rights Coordinator.

If you believe that Blue Shield of California has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Blue Shield of California
Civil Rights Coordinator
P.O. Box 629007
El Dorado Hills, CA 95762-9007

Phone: (844) 831-4133 (TTY: 711)

Fax: (916) 350-7405

Email: BlueShieldCivilRightsCoordinator@blueshieldca.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

Blue Shield of California is an independent member of the Blue Shield Association A49939 (2/17)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW.
Room 509F, HHH Building
Washington, DC 20201
(800) 368-1019; TTY: (800) 537-7697

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

Language Access Services

English: For assistance in English at no cost, call 1-866-346-7198.

Spanish (Español): Para obtener asistencia en Español sin cargo, llame al 1-866-346-7198.

Tagalog (Tagalog): Kung kailanganninyo ang libreng tulong sa Tagalog tumawag sa 1-866-346-7198.

Chinese (中文): 如果需要中文的免费帮助，请拨打这个号码 1-866-346-7198.

Navajo (Dine): Diné k'ehjí doo bąąh flínígó shíka' at'oowoł nínízingo, kwíjį' hodíłnįh 1-866-346-7198.

Vietnamese (Tiếng Việt): Để được hỗ trợ miễn phí tiếng Việt, vui lòng gọi đến số 1-866-346-7198.

Korean (한국어): 한국어 도움이 필요하시면, 1-866-346-7198 무료전화 로 전화하십시오.

Armenian (Հայերեն): Հայերեն լեզվով անվճար օգնություն ստանալու համար խնդրում ենք անվճարել 1-866-346-7198.

Russian (Русский): если нужна бесплатная помощь на русском языке, то позвоните 1-866-346-7198.

Japanese (日本語): 日本語支援が必要な場合、1-866-346-7198 に電話をかけてください。無料で提供します。

Persian (فارسی): برای دریافت کمک رایگان زبان فارسی، لطفاً با شماره تلفن 1-866-346-7198 تماس بگیرید.

Punjabi (ਪੰਜਾਬੀ): ਪੰਜਾਬੀ ਵੱਲੋਂ ਮੁਫਤ ਸੇਵਾਵਾਂ ਲਈ 1-866-346-7198 ਨੂੰ ਸੰਪਰਕ ਕਰੋ.

Khmer (ខ្មែរ): សូមទាក់ទងការងារសេវាឥតគិតថ្លៃ 1-866-346-7198.

Arabic (العربية): للحصول على المساعدة في اللغة العربية مجاناً، تفضل باتصال على هذا الرقم: 1-866-346-7198.

Hmong (Hnoob): Xav tau kev pab dawb lub Hmoob, thov hu rau 1-866-346-7198.

Hindi (हिन्दी): हिन्दी में बिना खर्च के सहायता के लिए, 1-866-346-7198 पर कॉल करें।

Thai (ไทย): สำหรับความช่วยเหลือเป็นภาษาไทยโดยไม่มีค่าใช้จ่ายโปรดโทร 1-866-346-7198.

Appendix D: Additional Information about Gender Affirming Services

Your plan may provide additional coverage for the following services:

- Breast enlargement procedures, including augmentation mammoplasty, implants, and silicone injections of the breast
- Blepharoplasty/Brow reduction/brow lift (removal of redundant skin of the upper and/or lower eyelids and protruding periorbital fat)
- Calf implants
- Chin augmentation (reshaping or enhancing the size of the chin)
- Chin/nose/cheek implants
- Cricothyroid approximation (voice modification that raises the vocal pitch by stimulating contractions of the cricothyroid muscles with sutures)
- Face lift/forehead lift (e.g., rhytidectomy)
- Facial reconstruction for feminization or masculinization (e.g., facial bone reduction)
- Forehead augmentation
- Gluteal and hip augmentation (implants/lipofilling)
- Hair reconstruction (hair transplantation)*
- Hair removal (electrolysis)*
- Jaw/mandibular reduction or augmentation
- Laryngoplasty (reshaping of laryngeal framework)
- Liposuction (removal of fat in the hips, thighs, or buttocks)
- Lipofilling
- Lip reduction/enhancement (decreasing/enlarging lip size)
- Pectoral implants
- Rhinoplasty (reshaping of the nose) including nose implants
- Suction-assisted lipoplasty of the waist
- Trachea shave (Adam's apple shaving)/reduction thyroid chondroplasty (reduction of the thyroid cartilage)
- Voice modification surgery

In order to be eligible for coverage, you must meet the clinical indicators for gender dysphoria outlined in the medical policy [BSC7.02](#). Once you have obtained an approved prior authorization that includes a gender dysphoria diagnosis, no additional review is needed. The services are considered approved under the initial prior authorization.